

# Love Mever Fails

**ANNUAL REPORT 2020** 





Love is patient,
love is kind...
It always protects,
always trusts,
always hopes,
always perseveres.
Love never fails.

1 Corinthians 13:4-8a

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### Introduction

In the same way, let your light shine before others, that they may see your good deeds, and glorify your Father in heaven.

#### Matthew 5:16

Singapore Anglican Community Services (SACS), is a work produced by FAITH, an endurance nurtured by HOPE, and a labour prompted by LOVE. The early 1950s marked the genesis of SACS, with the setting up of a clinic by Mrs. Catharine Eng Neo Thomas, a nurse and the wife of the Principal of St. Andrew's School. The clinic served villagers living in the Potong Pasir area.

In 1967, Anglican Welfare Council — renamed Singapore Anglican Welfare Council (SAWC) in 1977 — was inaugurated to serve the needs of the community. SAWC was restructured to bring together the other community service arms of the Anglican Church in Singapore. In 2004, it was renamed Singapore Anglican Community Services (SACS).

SACS is a Social Service Agency and an approved Institution of Public Character. SACS serves the community through three areas: Psychiatric Services, Senior Services, as well as Family and Children Services.

#### **OUR VISION**

To be a light in society, relieving suffering and enriching lives with the love of Christ.

#### **OUR MISSION**

To provide support, care and rehabilitation to the underserved and disadvantaged by ministering to their physical, mental and social needs based on Christian values.

#### **CORE VALUES (L.I.G.H.T.)**

Love We care for those in need with love and compassion, following the example of Christ.

**Integrity** We commit to the highest moral and ethical standards in word and deed.

**Growth** We increase in passion and professionalism, continuously learning and innovating.

Honour We accord due respect and dignity to every human being as created by God.

**Teamwork** We work together in an environment of trust, collaboration, and mutual support.



### President's Address

#### THE LOVE OF GOD

In the bible, the book of First John, Chapter 4, Verse 19 reads, "We love because God first loved us". 2020 saw our lives being disrupted as the Coronavirus Disease 2019 (COVID-19) pandemic hit the world. As Singapore Anglican Community Services (SACS) witnessed many lives being affected by the COVID-19 pandemic, we held fast to our mission of caring for the underserved and the disadvantaged in our community.

Stepping forth to meet the needs of our nation in fighting the COVID-19 pandemic, SACS partnered the Anglican Diocese of Singapore in setting up a "Safe Sound Sleeping Place" (S3P) to provide hostel-level shelter for 63 rough sleepers from 17 April 2020 to 29 May 2020 during the Circuit Breaker period. When the COVID-19 preventive measures were eased in June 2020, we proceeded to open Anglican Senior Centre (ASC) (Havelock), engaging seniors in various activities to keep them physically and mentally active during the pandemic.

As I reflect on 2020, I am reminded of the hymn "Great is Thy faithfulness" by Thomas Obediah Chisholm, "Great is Thy faithfulness, O God my Father, There is no shadow of turning with Thee; Thou changest not, Thy compassions, they fail not, .... Morning by morning new mercies I see; All I have needed Thy hand hath provided." By God's grace and with His faithful love, we overcame the challenges of COVID-19 and continued to provide the care and support that our beneficiaries needed, with safety measures in place.



Thank you for your unwavering support towards our Ministry of Love, led previously by The Right Reverend Rennis Ponniah. Taking the lead to serve in His Love, Bishop Rennis Ponniah always seeks to fulfil God's will, overcoming challenging work and circumstances to care for the afflicted and to promote the wellbeing of the nation. I am thankful to Bishop Rennis Ponniah for his eight years of dedicated service to SACS and congratulate him for being conferred the 2020 National Day Award, Public Service Medal PBM. The National Day Awards honour and recognise those who have made significant contributions to Singapore. Coming onboard as the President of SACS and its sister organisation, St. Andrew's Mission Hospital (SAMH) in October 2020, I am humbled and honoured and feeling the weight of responsibility that comes with the office. In an important way, it unfolds and confirms the leading of God in my life and ministry. As much as what awaits ahead may be challenging, I believe God is faithful to those He has called and we will receive mercy and help in times of need. I look forward to bringing the Love of God to the community together with SACS and SAMH team members.



Upon an urgent request from the Ministry of Social and Family Development, SACS partnered the Anglican Diocese of Singapore in setting up the S3P at St. Andrew's Village to provide temporary shelter for rough sleepers who lost their jobs and places of residence during the COVID-19 pandemic.



Aiming to reduce the level of frailty in seniors, ASC (Havelock) serves as a communal space where seniors can keep physically and mentally active through an array of active ageing programmes, such as morning exercises, art activities, and cognitive stimulation games.

Mdm. Lee, a client of ASC (Havelock), shared, "I am glad that we have this senior activity centre at Havelock now. I was very bored staying alone at home. Now, I can come here to exercise and play games with my new friends!"

#### President's Address

#### **LOVE IN ACTION**

We thank God for blessing SACS with leaders, volunteers, supporters and team members who faithfully care for clients He entrusted to our care in His Love.

#### **Community Care Excellence Awards 2020**

All glory be unto God as we give thanks for His favour upon ACI Singapore - The Financial Markets Association (ACI Singapore). ACI Singapore, a strong supporter for the work of SACS' nursing home at Taman Jurong and also a long-time supporter of SAMH, was presented the Inaugural Friends of Community Care Award by the Agency of Integrated Care (AIC) at the Community Care Excellence Awards (CCEA) 2020 Virtual Award Ceremony on 30 October 2020. The award is presented to groups or organisations that have contributed to the community care sector, showcased community spirit as well as profiled inspiring and innovative partnerships.

The faithfulness of Team SACS in serving the community was also affirmed at the award ceremony when Mr. Anthony Ng, Medical Social Worker, St. Andrew's Nursing Home (SANH) (Taman Jurong), received the CCEA (Silver Award). The CCEA aims to recognise the contributions of individuals and project teams who have demonstrated exemplary service and commitment in delivering quality care to their clients in the Community Care sector.

#### **Singapore Health Quality Service Awards 2020**

Ms. Mabel Teo, Senior Administrative Assistant, Anglican Senior Centre (ASC) (Hillview), was honoured for her dedication and excellence in patient care at the Singapore Health Quality Service Awards (SHQSA) Ceremony 2020 organised by the SingHealth-NUS Academic Medical Centre on 14 January 2020.



Community Care Award at the CCEA 2020 virtual award ceremony.



Mr. Anthony Ng, Medical Social Worker, SANH (Taman Jurong), was awarded the CCEA Award 2020.



Administrative Assistant, the SHQSA Award 2020.

#### President's Address

### Singapore Patient Caregiver Award 2020

We are pleased to share that Mdm. Ang Swee Huay, 92-year-old resident of SANH (Taman Jurong), was awarded the Singapore Patient Caregiver Award (SPCA) 2020 at a virtual award ceremony on 6 November 2020. Started in 2010, the SPCA, organised by Tan Tock Seng Hospital, honours caregivers who have demonstrated strength, resilience and unwavering dedication in caring for another person who requires support in physical, mental, and / or social wellbeing, amidst health and / or social care challenges. The selfless love and dedication of Mdm. Ang in caring for her two children with mental health conditions for the past 40 years bear testament of these attributes and clinched her the award.





Mdm. Ang Swee Huay, resident of SANH (Taman Jurong), was awarded the SPCA 2020.

She has been caring tirelessly for her daughter, Ms. Cheong Mee Choo (first from the left in the both photos) who is recovering from polio and depression, as well as her son, Mr. Cheong Poh Fatt (second from left in the second photo) who is recovering from schizophrenia. Since July 2019, Mdm. Ang (centre) has been receiving residential nursing care with both of them under one roof at SANH (Taman Jurong). This gives Mdm Ang assurance that she and her two children will receive the care they require.

They are pictured with Mdm. Ang's daughter, Ms. Cheong May Leng (in black) and goddaughter, Ms. Jenny Mok Yuet Fong (in yellow).

#### HIS LOVE NEVER FAILS

Indeed, we thank God for His love and blessing of dedicated staff and volunteers, individuals, corporations, business associations, philanthropic groups and foundations as well as parishes who partner our 370 staff in our work. Thank you for your hard work as well as generous contributions, which helped to fund our 2020 operating expenses of \$27.1 million and for blessing us with your support, prayers, advice and financial assistance.

SACS will continue to fix our eyes and ears on God, seeking His will and leading as we continue to serve the community with His Love.

+ Titus Singapore
Bishop of Singapore
President
Singapore Anglican Community Services

2 Samuel 22:33 reads, "It is God who arms me with strength and keeps my way secure." Indeed, we give thanks to God for His unfailing strength and mercies. Empowered by Him, we remain steadfast in serving the needs of the community and bringing His perfect love to the underserved, in a year filled with unprecedented challenges brought about by the Coronavirus Disease 2019 (COVID-19) pandemic.

On behalf of the Board, I am pleased to provide an update on Singapore Anglican Community Services (SACS) and its community services — Psychiatric Services, Senior Services, as well as Family and Children Services.

#### **2020 STATISTICS OVERVIEW**

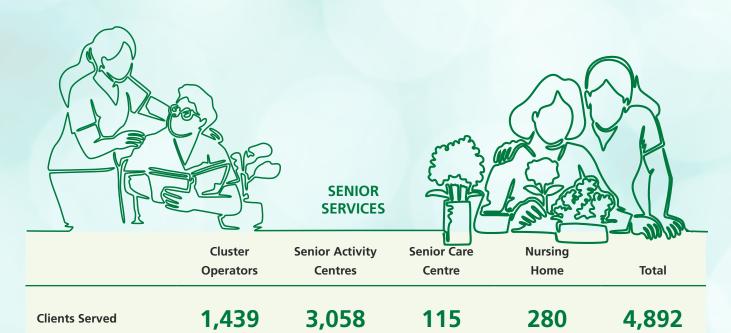


#### **PSYCHIATRIC SERVICES**

	Residential Rehabilitation Services	Day Rehabilitation Services	COMmunity Intervention Team	Integrated Employment Services	Psychiatric Sheltered Home	Total
Clients Served	406	222	1,142	550	90	2,410
New Referrals	99	59	237	128	35	558
Clients Achieved Recovery Goals and were Discharged	55	49	166	103*	22	395

<sup>\*</sup>Clients gained and sustained employment for six months and beyond.

#### **2020 STATISTICS OVERVIEW**





	Anglican Family Centre	CITY Community Services	Total
Cases Served	221	228	449
Cases Discharged	157	Not Applicable	157

#### **PSYCHIATRIC SERVICES**

SACS offers a continuum of psychiatric rehabilitation care for persons with mental health conditions, serving over 2,400 clients in 2020. The seamless suite of services includes Residential and Day Rehabilitation Services, COMmunity Intervention Team, Integrated Employment Services and Psychiatric Sheltered Home.

#### Operating in the New Normal Amidst COVID-19 Pandemic

Amidst the COVID-19 pandemic, we remained steadfast in meeting the needs of our clients. To ensure that our clients received continuous care in a safe environment, SACS Psychiatric Services adopted several new ways of operations which incorporated safe management measures.

We transited from traditional face-to-face counselling and training sessions to virtual sessions where possible. It was challenging as not all our clients were tech-savvy and some were initially resistant to virtual counselling. By God's grace, we overcame the obstacles and our clients continued to receive their rehabilitation care in a safe environment. Volunteers also engaged our clients through virtual meetings, encouraging them on their recovery journey.

Team members planned virtual team bonding sessions, as they were either working from home or in split teams. The virtual team bonding sessions enabled the staff to stay connected, providing support and encouragement for one other.

With heightened awareness of personal health and hygiene, our clients learnt the importance of self-care to minimise the risk of being infected by COVID-19. Personal hygiene like washing hands and wearing masks topped the list of things which our clients adhere to, an important milestone in their rehabilitation recovery. Their caregivers also worked alongside us to reinforce this habit of good hygiene with their loved ones.

#### **Employment Services and Opportunities Arose**

During the COVID-19 pandemic, many employees were anxious about being laid off. Our Employment Assistance Programme (EAP+) has been instrumental in collaborating with NTUC Learning Hub to provide two online Workforce Skills Qualifications courses on mental resilience to help employees manage their stress and work challenges brought about by the COVID-19 pandemic. There was an increase in the number of employees from companies seeking counselling concerning stress and anxiety at work.

Although many lost their jobs due to the COVID-19 pandemic, new job opportunities were found in the cleaning and security industries. In addition, new job opportunities such as safe entry officers were also made available. Many of our clients gained employment in these industries as the demand for such services rose.

#### **Gaining New Perspectives**

Throughout the turbulent year of 2020, we experienced God's protection over every staff and client, as well as His provision through support from the government, donors and the community. We are very heartened that during this crisis, we have more than we ever had in the past years. Although COVID-19 disrupted our lives, it was also a time whereby we learnt to appreciate the little blessings in our lives which we often take for granted.



406 clients served

ACC(HG)<sup>1</sup> ACC(SM)<sup>2</sup> 200



99 new referrals

ACC(HG)<sup>1</sup> ACC(SM)<sup>2</sup> **55** 



55 clients achieved recovery goals and were discharged

ACC(HG)<sup>1</sup>
21

ACC(SM)<sup>2</sup>
34

#### **RESIDENTIAL REHABILITATION SERVICES**

**Anglican Care Centre (Hougang, Simei)** 

Short and medium-term psychiatric residential care was provided for 406 clients to support their recovery. New referrals constituted 24% (99) of the cases. 55 clients achieved their recovery goals and were discharged.

STATISTICS OF TOTAL CLIENTS SERVED IN 2020	ACC (HG) <sup>1</sup>	ACC (SM) <sup>2</sup>	TOTAL
REFERRAL SOURCES (NEW CLIENTS ONLY)			
Institute of Mental Health	41	44	85
Restructured Hospitals	0	9	9
Internal Referral	1	2	3
Others	2	0	2
DIAGNOSIS			
Schizophrenia	178	156	334
Mood Disorders	11	26	37
Anxiety Disorder	11	10	21
Others	6	8	14
AGE GROUP			
21 - 29	11	25	36
30 - 39	29	35	64
40 - 49	47	52	99
50 - 59	84	55	139
60 and above	35	33	68
EDUCATION LEVEL			
No Formal Education	1	2	3
Primary Qualification	60	30	90
Secondary Qualification	78	77	155
Institute of Technical Education	26	27	53
Junior College Qualifications	4	13	17
Diploma	19	33	52
Bachelor's Degree	9	15	24
Others	9	3	12
DISCHARGE OUTCOMES			
Recovery Goals Achieved	21	34	55
Dropped Out of Programme	8	8	16
Involuntary Discharge	10	15	25
Readmission to Hospital	6	6	12

<sup>&</sup>lt;sup>1</sup>Anglican Care Centre (Hougang)

<sup>&</sup>lt;sup>2</sup>Anglican Care Centre (Simei)



clients served

ACC(BB) <sup>1</sup> <b>67</b>	ACC(HG) <sup>2</sup>	ACC(PR) <sup>3</sup>
ACC(SM)⁴ <b>66</b>		ACC(YS) <sup>5</sup>



**59** new referrals

ACC(BB) <sup>1</sup>	ACC(HG) <sup>2</sup>	ACC(PR) <sup>3</sup>
11	11	8
ACC(SM)⁴		ACC(YS) <sup>5</sup>
20		9



clients achieved recovery goals and were discharged

ACC(BB) <sup>1</sup> 16	ACC(HG) <sup>2</sup>	ACC(PR) <sup>3</sup>
ACC(SM)⁴ 23		ACC(YS) <sup>5</sup>

#### **DAY REHABILITATION SERVICES**

Anglican Care Centre (Bukit Batok, Hougang, Pasir Ris, Simei, Yishun)

Day rehabilitation services helped 222 clients in their recovery by engaging them in a wide array of programmes according to their interests. New referrals constituted 27% (59) of the cases. 49 clients achieved their recovery goals and were discharged.

STATISTICS OF TOTAL CLIENTS SERVED IN 2020	ACC (BB) <sup>1</sup>	ACC (HG) <sup>2</sup>	ACC (PR) <sup>3</sup>	ACC (SM) <sup>4</sup>	ACC (YS) <sup>5</sup>	TOTAL
REFERRAL SOURCES (NEW CLIE	NTS ONL	Y)				
Institute of Mental Health	6	8	0	14	5	33
Restructured Hospitals	2	1	0	1	1	5
Internal Referral	1	2	7	5	0	15
Others	2	0	1	0	3	6
DIAGNOSIS						
Schizophrenia	47	26	22	48	22	165
Mood Disorders	8	1	4	7	5	25
Anxiety Disorder	9	0	4	6	2	21
Others	3	2	0	5	1	11
AGE GROUP						
Below 21	0	0	0	0	1	1
21 - 29	2	1	4	7	2	16
30 - 39	13	2	5	11	5	36
40 - 49	14	8	9	15	7	53
50 - 59	22	12	8	24	8	74
60 and above	16	6	4	9	7	42
EDUCATION LEVEL						
No Formal Education	0	0	1	0	1	2
Primary Qualification	23	8	6	15	9	61
Secondary Qualification	23	9	11	27	11	81
Institute of Technical Education	8	2	4	8	3	25
Junior College Qualifications	3	4	1	2	0	10
Diploma	8	2	3	9	5	27
Bachelor's Degree	2	1	3	4	0	10
Others	0	3	1	1	1	6
DISCHARGE OUTCOMES						
Recovery Goals Achieved	16	3	4	23	3	49
Dropped Out of Programme	0	4	0	7	0	11
Involuntary Discharge	0	0	0	0	3	3
Readmission to Hospital	0	1	1	1	0	3
Others	0	0	0	0	1	1

<sup>1</sup>Anglican Care Centre (Bukit Batok)

<sup>2</sup>Anglican Care Centre (Hougang)

<sup>4</sup>Anglican Care Centre (Simei)

<sup>&</sup>lt;sup>3</sup>Anglican Care Centre (Pasir Ris)

<sup>&</sup>lt;sup>5</sup>Anglican Care Centre (Yishun)



1,142 clients served

ACC(BB)<sup>1</sup> ACC(PR)<sup>2</sup> ACC(YS)<sup>3</sup> **365 333** 



237 new referrals

ACC(BB)<sup>1</sup> ACC(PR)<sup>2</sup> ACC(YS)<sup>3</sup> **80 59** 



166

clients achieved recovery goals and were discharged

ACC(BB)<sup>1</sup> ACC(PR)<sup>2</sup> ACC(YS)<sup>3</sup> 32 32

#### **COMMUNITY INTERVENTION TEAM**

Anglican Care Centre (Bukit Batok, Pasir Ris, Yishun)

Based in the community, the COMmunity Intervention Team (COMIT) provided psychosocial therapeutic intervention for 1,142 clients and offered support to their caregivers at their places of residence. New referrals constituted 21% (237) of the cases. 166 clients achieved their recovery goals and were discharged.

STATISTICS OF TOTAL CLIENTS SERVED IN 2020	ACC (BB) <sup>1</sup>	ACC (PR) <sup>2</sup>	ACC (YS) <sup>3</sup>	TOTAL
REFERRAL SOURCES (NEW CLIENTS	ONLY)			
Institute of Mental Health	33	15	25	73
Restructured Hospitals	33	21	5	59
Internal Referral	6	13	9	28
Others	26	31	20	77
DIAGNOSIS				
Schizophrenia	224	184	211	619
Mood Disorders	120	104	77	301
Anxiety Disorder	63	43	30	136
Others	37	34	15	86
AGE GROUP				
Below 21	13	14	3	30
21 - 29	67	45	39	151
30 - 39	85	62	57	204
40 - 49	101	77	63	241
50 - 59	95	91	92	278
60 and above	83	76	79	238
EDUCATION LEVEL				
No Formal Education	3	9	18	30
Primary Qualification	88	74	83	245
Secondary Qualification	150	108	98	356
Institute of Technical Education	50	28	31	109
Junior College Qualifications	27	15	14	56
Diploma	78	68	42	188
Bachelor's Degree	43	50	28	121
Others	5	13	19	37
DISCHARGE OUTCOMES				
Recovery Goals Achieved	102	32	32	166
Dropped Out of Programme	1	14	10	25
Involuntary Discharge	1	1	0	2
Readmission to Hospital	0	2	5	7
Others	1	1	5	7

<sup>1</sup>Anglican Care Centre (Bukit Batok)

<sup>&</sup>lt;sup>2</sup>Anglican Care Centre (Pasir Ris)

<sup>&</sup>lt;sup>3</sup>Anglican Care Centre (Yishun)



3:	JU
clients	served

351	wist <b>87</b>
EAP+	SE
<b>61</b>	<b>51</b>



128
new referrals

ESS	EAP+	SE
81	29	18



ESS clients successfully gained employment



103

ESS clients sustained employment for nine months and beyond

#### **INTEGRATED EMPLOYMENT SERVICES**

Integrated Employment Services provided a wide range of employment services — Employment Support Services (ESS), Work Integrated Skills Training (WIST), Employee Assistance Programme (EAP+) and Social Enterprises (SE) Services — to help 550 clients develop their potential as well as gain and sustain employment in the competitive job market. New referrals constituted 23% (128) of the cases.

#### **Employment Support Services (ESS)**

Provide job matching, placement and support services for clients to help them transit into the workforce and sustain employment.

into the Workforce and Sastain employment.	
REFERRAL SOURCES (NEW CLIENTS ONLY)	
Institute of Mental Health	26
Restructured Hospitals	31
Internal Referral	14
Others	10
DIAGNOSIS	
Schizophrenia	186
Mood Disorders	106
Anxiety Disorder	58
Others	1
AGE GROUP	
Below 21	55
21 - 29	114
30 - 39	108
40 - 49	64
50 - 59	10
EDUCATION LEVEL	
No Formal Education	1
Primary Qualification	7
Secondary Qualification	72
Institute of Technical Education	34
Junior College Qualifications	38
Diploma	110
Bachelor's Degree	88
Others	1
ESS SERVICE OUTCOMES	
Discharged from Programme	90
Period of Employment Sustained	
• 1 month	41
• 3 months	31
• 6 months	25
• 9 months and beyond	103
Dropout from Programme	17

#### **INTEGRATED EMPLOYMENT SERVICES (CONTINUED)**

#### **Work Integrated Skills Training (WIST)**

A five-week half-day programme (Monday to Friday), designed to prepare clients for employment and community integration with essential skills and knowledge for the workforce.

Clients Served	87
Impact on Clients	
Improved Employability Skills	77
Heightened Mental Health Awareness	77
Equipped to handle work-related stress and issues at workplace	62
Equipped with symptom and stress management skills	62

#### **Employee Assistance Programme (EAP+)**

Promotes awareness of mental health wellness at workplaces through talks and workshops.

Companies Served	39
Clients Counselled	61
Workshops Conducted	64
Workshop Attendees	667

#### **Social Enterprises (SE)**

Provide on-site vocational training for persons with mental health conditions, as well as equip and empower them with employability skills to facilitate their transition into the workforce.

New Clients	18
Clients Active in SE	37
Clients Discharged	14
Length of Vocational Training Completed	
• 3 months	7
• 6 months	33



clients served

### **PSYCHIATRIC SHELTERED HOME**

#### **Anglican Care Centre (Farrer Park)**

Temporary accommodation was provided to 90 clients who were recovering from mental health conditions. Counselling and case management support were provided to strengthen their independence and prepare them for better reintegration into the community. New referrals constituted 39% (35) of the cases. 22 clients achieved their recovery goals and were discharged.

#### **STATISTICS OF TOTAL CLIENTS SERVED IN 2020**

REFERRAL SOURCES (NEW CLIENTS ONLY)	
Institute of Mental Health	30
Restructured Hospitals	3
Internal Referral	2
DIAGNOSIS	
Schizophrenia	60
Mood Disorders	21
Anxiety Disorder	3
Others	6
AGE GROUP	
Below 21	6
21 - 29	17
30 - 39	28
40 - 49	16
50 - 59	16
60 and above	7
EDUCATION LEVEL	
Primary Qualification	9
Secondary Qualification	45
Institute of Technical Education	9
Junior College Qualifications	3
Diploma	16
Bachelor's Degree	7
Others	1
DISCHARGE OUTCOMES	
Recovery Goals Achieved	22
Dropped Out of Programme	2
Involuntary Discharge	2
Readmission to Hospital	6



35 new referrals



clients achieved recovery goals and were discharged

#### **SENIOR SERVICES**

SACS provides a holistic suite of care services to the elderly that bring hope, empowerment and joy enabling them to age meaningfully in their communities. In 2020, we served 4,892 seniors through our various senior services: Cluster Operators, Senior Activity Centres, Senior Care Services and Nursing Home.



### 1,439 seniors served

сстн <sup>3</sup> <b>619</b>	css <b>240</b>	свр <sup>3</sup> <b>74</b>
CREST		SGH
483		23

#### **CLUSTER OPERATORS**

#### Anglican Cluster Operator (Jurong East), PEACE-Connect Cluster Operator

The two cluster operators served 1,439 seniors through a suite of eldercare services such as Care Close To Home (CCTH), Cluster Support Services (CSS), Community Befriender Programme (CBP), Community, Resources, Engagement and Support Team (CREST) and Senior Group Homes (SGH).

CLUSTER OPERATORS' SERVICES	ACO(JE) <sup>1</sup>	PECCO <sup>2</sup>	Total	
NO. OF SENIORS SERVED IN 2020				
Care Close To Home <sup>3</sup>	_	619	619	
Cluster Support Services	99	141	240	
Community Befriender Programme <sup>3</sup>	-	74	74	
CREST Services	287	196	483	
Senior Group Homes	7	16	23	
NO. OF VOLUNTEERS/BEFRIENDERS TRA	AINED			
Cluster Support Services	_	32	32	
Community Befriender Programme <sup>3</sup>	-	46	46	

<sup>&</sup>lt;sup>1</sup>Anglican Cluster Operator (Jurong East)

<sup>&</sup>lt;sup>2</sup>PEACE-Connect Cluster Operator

<sup>&</sup>lt;sup>3</sup>Available only at PECCO<sup>2</sup>



ASC(JW) <sup>2</sup> 273	ASC(TM) <sup>3</sup>
	ASC(YS)⁵
482	
5	PCSAC@87
	764
	273

#### **SENIOR ACTIVITY CENTRES**

Anglican Senior Centres (Havelock, Jurong West, Tampines, Yishun, Woodlands), PEACE-Connect Senior Activity Centres at Kampong Glam (Blk 5 and 8)

3,058 seniors were served through seven Senior Activity Centres, where they stay connected and age actively in the community through various recreational programmes. During the COVID-19 Circuit Breaker period, PEACE-Connect Senior Activity Centres collaborated with Artify studio to bring art through mobile phone to engage seniors, keeping them active.

Amidst challenging times brought about by the COVID-19 pandemic, SACS started operating Anglican Senior Centre (Havelock) to meet the growing needs of the ageing population. Similar to the other Anglican Senior Centres, a SACS social enterprise thrift shop, Something Old Something New, is co-located with the Centre, providing vocational training for SACS clients who are recovering from mental health conditions.

	ASC(HL) <sup>1</sup>	ASC(JW) <sup>2</sup>	ASC(TM) <sup>3</sup>	ASC(WL) <sup>4</sup>	ASC(YS) <sup>5</sup>	PCSAC@56	PCSAC@87	Total
AGE GROUP (	OF CLIENTS SE	RVED IN 2020						
Below 50	10	15	6	14	56	0	0	101
50 - 59	34	0	28	42	21	0	0	125
60 - 79	208	224	213	171	272	482	594	2,164
80 and above	59	34	63	51	133	158	170	668
VOLUNTEERS	RECRUITED A	AND TRAINED						
	41	3	15	7	8	15	15	104

<sup>&</sup>lt;sup>1</sup>Anglican Senior Centre (Havelock)

<sup>&</sup>lt;sup>2</sup>Anglican Senior Centre (Jurong West)

<sup>&</sup>lt;sup>3</sup>Anglican Senior Centre (Tampines)

<sup>&</sup>lt;sup>4</sup>Anglican Senior Centre (Woodlands)

<sup>&</sup>lt;sup>5</sup>Anglican Senior Centre (Yishun)

 $<sup>{}^{\</sup>rm 6}\text{PEACE-Connect}$  Senior Activity Centre at Kampong Glam Blk 5

<sup>&</sup>lt;sup>7</sup>PEACE-Connect Senior Activity Centre at Kampong Glam Blk 8



Day Care 72

Day Rehabilitation 43



**Centre Attendance** 

Day Care **4,574** 

Day Rehabilitation 1,686

#### **SENIOR CARE SERVICES**

**Anglican Senior Centre (Hillview)** 

Anglican Senior Centre (ASC) (Hillview) had served 115 seniors through its day care and rehabilitation services by the end of the eventful 2020.

Ms. Mabel Teo, team member of ASC (Hillview), was awarded the SingHealth Quality Service Award 2020. The award was a testament of ASC (Hillview)'s continual dedication and commitment in serving the community.

When movement restrictions were imposed nationwide from April to June, the Centre, together with partnering colleagues at St. Andrew's Senior Care (SASC), harnessed the power of technology to run online programmes twice daily where the seniors interacted with our staff and participated in a variety of exercises, singing, games and reminiscence sessions. The Centre understood the importance for the seniors to remain cognitively active, and hence regularly compiled activity sheets and mailed them to clients to keep them meaningfully occupied. In addition, Centre staff maintained constant contact with seniors and their caregivers through regular phone calls.

When the going gets tough, the tough gets going. Although Centre staff worked from home while healthcare staff were deployed to the affiliated SASC (Queenstown), which was designated to stay operational during the circuit breaker, their faith remained resilient, and zeal undaunted. Staff were immensely grateful for the many encouraging words and appreciation shown by clients and their families. The occasional receipt of transport and groceries vouchers, flowers, sweet treats of ice cream and snacks, and essential items like face masks and hand sanitizers, with compliments from kind donors, truly boosted their morale and uplifted their spirits.

With the gradual relaxation of COVID-19 regulations, student volunteers from Hwa Chong Institution resumed their regular engagement with the seniors who warmly welcomed the in-person interaction. Seniors also enthusiastically participated in online art activity, facilitated by another regular volunteer.

In the face of challenges that lie ahead as the world battles the pandemic, ASC (Hillview) stands united with the country and community, reaffirming its dedication to care for our seniors. We will continue to be a shining light in the troubled world.



280 residents served

Dementia Wards

68

**General Rehabilitation Wards** 

**70** 

Psychiatric Wards 142

#### **NURSING HOME**

#### St. Andrew's Nursing Home (Taman Jurong)

At the end of year 2020, St. Andrew's Nursing Home (SANH) (Taman Jurong) operated at nearly 99% occupancy, serving 280 residents.

#### **New Initiatives**

The nursing home continued to deepen relations with community partners and stakeholders through collaborative initiatives. SANH (Taman Jurong) was one of the 20 nursing homes which worked closely with the St. Luke's Hospital's newly established wound hub. Nursing staff received on-the-job training from the hospital's wound clinicians on wound care techniques and best practices. Through this initiative, patients with chronic wounds would be treated on-site, rather than be re-admitted to the community or acute hospitals.

The nursing home environment was enhanced to replicate real-time experiences. Once renovation works were permitted post-Circuit Breaker, the main activity area at the Level 5 ward for persons with mental health conditions was converted to a traditional coffee house with a nostalgic feel where residents enjoyed their Nanyang-styled coffee or tea, with butter kaya toast and half-boiled eggs.

#### **Community Spirit**

Towards the end of 2020, SANH (Taman Jurong) kick-started The Real Deal (T.R.D.) Series, with initial programmes involving electronic soft tip darts, community drumming and the coffeeshop as described above. The objectives are to prime the "real-time" environment such as a darts cafe, curate flagship programmes for new and regular volunteers as well as inspire and encourage staff volunteerism.

Post Circuit Breaker, regular volunteers from the New Creation Church's Community Outreach Team returned in small groups of 5, and co-initiated T.R.D. programmes together with staff members for the residents.

SANH (Taman Jurong) will continue to develop the home with more community care initiatives to promote the overall well-being of the residents.



#### **FAMILY AND CHILDREN SERVICES**

#### **TEMPORARY REFUGE FOR WOMEN AND CHILDREN**

**Anglican Family Centre** 

In 2020, Anglican Family Centre (AFC) provided a safe temporary abode for 221 cases of women-in-crisis and their children. Family violence cases constituted 90% (199). By the end of 2020, we saw a total of 157 discharges.

#### **New Initiatives**

From 3 April 2020 to 1 June 2020, Singapore went into COVID-19 Circuit Breaker. During this lockdown, all non-essential workplaces were closed and schools were transitioned to Home Based Learning (HBL). AFC responded swiftly by converting the Conference Room into a study area equipped with computers to cater for HBL. A booking system was made available for preschoolers and students to book slots for their 'Live' lessons via video conferences and to complete their homework. Special assistance were provided to parents and children who needed training in computer literacy.

A daily / weekly programme schedule was also implemented to engage our residents meaningfully through a variety of programmes such as reading and craft for preschoolers, online phonics classes for 2-12 years old, games / sports / fitness for all ages while observing the safe management measures. As volunteers were not allowed in the premise, the entire staff team worked in tandem to lead and support all the programmes in one united spirit.

Thus, AFC United was formed and 30 adults and 28 children benefited in all aspects of psycho-social, emotional and spiritual needs. We were very thankful to all our donors who contributed in many ways, including craftwork, books, computers, food and daily necessities for our residents during the Circuit Breaker and even as we moved into Phases 1 and 2.

In August, AFC partnered with HOPE Worldwide (Singapore) to provide movie therapy for 10 ladies. Through the movies, they learned about themselves in more profound ways and this encouraged emotional release. Many could identify themselves with the characters in the movie and are inspired to move from abusive relationships into healthy confrontations in their relationships as well as build up their resilience along the journey.



228 student served

Befrienders Clubs (10 - 12 years old) 144 Befrienders Alumni (13 – 16 years old)

#### **CHILDREN BEFRIENDING**

#### **CITY Community Services**

Operated by St. Andrew's Cathedral under the umbrella of SACS, CITY Community Services (CITY) mentored and counselled 228 students in 2020.

CITY partnered AFC to support both current and discharged residents, with a pool of 8 volunteers. In total, we have made contact with 36 families. 7 cases were closed, 10 discharged families are being followed up, and 19 families are still residing at the shelter.

Due to the COVID-19 pandemic, 8 out of 10 Befrienders Clubs remained operational, bringing the programmes both online and onsite. When Befrienders Alumni's activities were suspended in April, we met online every Saturday, with a fitness programme held twice weekly. Physical small group meetings and outings resumed in end-July. Our tuition programme had been decentralised, and tuition is done either onsite or online.

#### THE ROAD AHEAD

As we move into a new year, SACS will remain faithful and steadfast in expanding His Ministry of Love to meet the growing needs of the community.

Dr. Arthur Chern Group Chief Executive Officer Singapore Anglican Community Services



Volunteers engaged the clients from Anglican Care Centre (Bukit Batok) Day Rehabilitation Services through virtual stretching exercises to promote healthy living.



ASC (Hillview) held online group activities for clients during the Circuit Breaker.



Anglican Family Centre aims to promote healing, nurture hope and empower women and their children in crisis towards independent living.

Photo was taken prior to the COVID-19 pandemic.



CITY Befrienders organised the Alumnis' Games Day with Light of Christ Woodlands Youths.

Photo was taken prior to the COVID-19 pandemic.



# Mission to Seafarers

**Affiliated Organisation** 

#### **MANAGEMENT COMMITTEE**

MTS (Singapore) has a dedicated team of volunteers administering management functions. Working in concert with the staff, the management committee meets regularly to provide management directions and decisions, review finances and plan activities in the interest of the MTS (Singapore) goals and values. The management committee held six meetings in 2020.

Chairman Capt. Robert Walke
Vice Chairman Capt. Richard Howe
Honorary Secretary Mr. Vitalii Chaika
Honorary Treasurer Mr. Victor Tan
Members Capt. Frederick France

Capt. Frederick Francis Ms. Maite Bolivar Klarup

> Mr. SC Lim Capt. Albert Teo Ms. Joyce Lee

Co-opted Member Ms. Joyce Lee Mr. Mohammad Bin Abu Bakar

#### **HUMAN RESOURCE**

The Port Chaplain oversees the management and operations of MTS (Singapore). Together with his team of staff and volunteers, they run the daily operations and activities, serving the needs of seafarers.

Port Chaplain Mr. Toh Soon Kok Administrator Ms. Susan Koh Ship Visitor Mr. Tommy Tay Accountant Ms. Christina Tay

#### **2020 STATISTICS**

No. of Ships Visited 486 No. of Seafarers to the Centre 624 No. of Spiritual Services 2

The Coronavirus Disease 2019 (COVID-19) pandemic has brought about many changes to the world within a short span of time. The maritime industry suffered significant impact and faced great obstacles. Challenges were posed to those serving in the industry, such as Mission to Seafarers (MTS) (Singapore).

The seafarers suffered more isolation than any other groups of workers, and especially so during a pandemic. Across the world, there are many issues adversely affecting crew members — the absence of shore leaves or challenges to end their working contracts and return home to their loved ones due to the many national lockdowns and travel restrictions implemented.

Supporting the seafarers is the heart of the work of MTS (Singapore). Together with MTS regional representation, MTS (Singapore) provides a whole host of social and spiritual services for seafarers. This core advocacy work is a vital part of our response to the most urgent and distressing of seafarers' needs that requires patience, compassion and due diligence.

We recognise that many countries are working very hard and have already responded to various areas of needs during this pandemic. During this period, I have been very encouraged by how our fellow MTS colleagues responded to the unprecedented global circumstances, and also to the additional challenges that seafarers and their families are facing. We faced many restrictions in sustaining our port-based operations. However, in many contexts, we have found ways to continue serving seafarers within the safe boundary — including the compliance with social distancing and carefully planned "gangway" ship visiting when it was possible, this sees our involvement with the delivery of the care packages put together by our corporate partners. As the situation was constantly evolving, we continue to adapt and respond according to port circulars put in place by the authority. I am very proud of the determination of our team to find safe, legitimate and creative ways to continue our ministry.

We are now prepared for the next phase of our work as we emerge into a changed world — to support seafarer's needs in a new environment, and in accordance to new guidelines and regulations implemented around safe port operation. As face-to-face or in-person meeting may pose a risk, we need to increase our effectiveness in delivering more of our work digitally. MTS (Singapore) has been reaching out to seafarers in unprecedented ways, such as Digital Chaplaincy.

With the decline of shore leave and restrictions in crew change, access to ships is becoming more difficult for our chaplains due to tightened safety measures. Hence, the seafarers' worries and anxieties have grown during this crisis. With many under extended contracts and having reduced access to chaplains in ports, the digital service will be crucial.

Through our project "Chat with a Chaplain", seafarers have access to 25 trained and qualified chaplains across all time zones. Chat lines are made available for the seafarers, where the chaplains can reach out to the seafarers and provide support to address their immediate worries and concerns. These chaplains are all qualified in mental health first aid and pastoral counselling. They are well placed to do their work online, which they would otherwise do physically in ports. However, this will not replace the valuable face to face work that we do, but is one solution which enables us to reach out to those we would otherwise be unable to reach.

We continue to pray for the situation to turn around. May the Lord continue to watch over the seafarers and those who serve in the maritime ministry during this difficult time.

Mr. Toh Soon Kok Port Chaplain Mission to Seafarers (Singapore)

# St. Andrew's Mission Hospital

**Affiliated Organisation** 

The St. Andrew's Medical Mission was founded in 1913 by Dr. Charlotte Ferguson-Davie. In 1934, St. Andrew's Mission Hospital (SAMH) was incorporated under the SAMH Ordinance. Presently, SAMH is a social service agency and an approved Institution of a Public Character.

SAMH provides health, education and social care services through: St. Andrew's Autism Centre, St. Andrew's Community Hospital, St. Andrew's Mission Hospital Clinic, St. Andrew's Nursing Homes, and St. Andrew's Senior Care.

#### ST. ANDREW'S COMMUNITY HOSPITAL (SACH)

SACH had a total of 3,279 inpatient admissions, 10,201 outpatient clinic attendance, 4,750 home care services visits, 15,847 Day Rehabilitation Centre attendances. SACH's inpatient rehabilitation, sub-acute and palliative care services were provided through a monthly average of 277 beds across 10 wards. The average inpatient occupancy rate in 2020 was 84.3%.

#### **SERVING WITH LOVE IN THE BATTLE AGAINST COVID-19**

The year 2020 ushered in an unprecedented health crisis not only to Singapore but also the world. More than just a health crisis, world leaders identified the Coronavirus Disease 2019 (COVID-19) pandemic as the crisis of a generation. Though SACH had to rapidly transform to protect patients, ramp up infection prevention measures and roll out business continuity plans, the staff rose to meet each challenge with aplomb, courage and hope.

#### **COVID-19 Wards**

SACH stepped up to the plate and partnered its acute care partner, Changi General Hospital (CGH), to admit and treat patients who were infected by COVID-19. SACH charted new waters as the first community hospital to provide direct inpatient COVID-19 care. Two SACH subacute care wards at The Integrated Building (IB), a joint CGH-SACH facility, were converted to care for COVID-19 patients with just a week's notice. Both COVID-19 wards were run by SACH doctors and nurses, supplemented with CGH doctors, and served a total of 747 patients. When the national COVID-19 situation started to improve, the two COVID-19 wards were restored back to sub-acute care wards on 6 July 2020 and 28 September 2020, respectively.

#### SAMH Clinic (Simei)

In February 2020, SAMH Clinic, which is situated within SACH, was activated by the Ministry of Health to be a Public Health Preparedness Clinic to provide subsidised treatment to patients with acute respiratory illnesses during the pandemic. In March 2020, the clinic became a Swab-and-Send-Home Clinic to conduct COVID-19 swabs for symptomatic patients from the community. All this while, the clinic was also the designated staff clinic for both SACH and CGH. It played an important role in COVID-19 surveillance on the Simei Campus and provided essential swabbing services to workers of both hospitals.

#### National Day Recognition

SACH and CGH jointly received the honour of having our contributions to fighting COVID-19 recognised through a National Day flypast on 9 August 2020. Two Republic of Singapore Air Force helicopters (one of which was trailing a large Singapore Flag), together with several F-15 SG fighter aircraft, flew past both CGH and SACH to recognise the contributions of healthcare workers on the Simei Campus.

#### ST. ANDREW'S SENIOR CARE (SASC)

In 2020, SASC (Henderson, JOY Connect, Queenstown, Tampines) served a total of 564 seniors through day care and day rehabilitation services.

The year started on a celebratory note when Mdm. Anne Chong, staff of SASC (Queenstown), and Mdm. Joyce Tay, staff of SASC (Henderson), received the Singapore Health Quality Service Awards 2020 in recognition of their excellent service and quality care

To meet the demand for eldercare services in the community, SASC will be expanding its services with three upcoming senior care centres at Bedok North, Bedok South and Tampines North.

#### St. Andrew's Mission Hospital

#### ST. ANDREW'S NURSING HOMES (SANHS)

In 2020, SANH (Buangkok) operated at 99.7% occupancy (serving 299 residents). SANH (Henderson) and SANH (Queenstown) ended the year at 99% occupancy (serving 249 residents) and 97% occupancy (serving 283 residents) respectively.

St. John's - St. Margaret's Nursing Home is slated to start operations in 2021 while SANH (Tampines North) and SANH (Aljunied) are slated to begin operations in 2022 and 2023 respectively.

Together with SANH (Taman Jurong) from its sister organisation, Singapore Anglican Community Services (SACS), SANHs will serve the community with more than 2,000 beds by 2023.

#### ST. ANDREW'S AUTISM CENTRE (SAAC)

The total number of persons on the autism spectrum served by SAAC increased by 11.9%, from 394 students, clients, residents and respite cases by end 2019 to 441 by end 2020.

In 2020, SAMH was appointed by the Ministry of Education to set up and operate a new Special Education (SPED) school for students on the autism spectrum who are able to access the national curriculum. This new school will begin with an intake of 75 students in 2022, operating at an interim site in Bukit Batok, currently the Yusof Ishak Secondary School. The permanent campus will be ready in 2027 in Clementi. Students of this new school can look forward to a well-rounded education, with a foundation in the national curriculum, and preparation for life through the development of independent living and vocational skills.

#### **GROWING HIS MINISTRY OF LOVE**

In God-led obedience, SAMH has been seeking the welfare of the city, fulfilling God's given vision and mission to serve the underserved and the disadvantaged in a world with evolving needs. "But seek the welfare of the city where I have sent you into exile, and pray to the LORD on its behalf, for in its welfare you will find your welfare" - Jeremiah 29:7. As we look forward to our upcoming chapters, we strive to be His channel of care and blessings as we grow His Ministry of Love to meet the growing needs of the community.

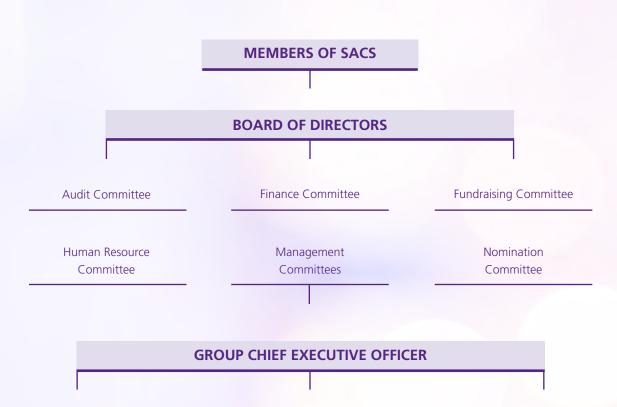
Dr. Arthur Chern Group Chief Executive Officer St. Andrew's Mission Hospital



# Leadership

Singapore Anglican Community Services (SACS) is governed by a Board of Directors (SACS Board), which is the governing body responsible for overseeing and managing SACS. Reporting to the SACS Board are committees appointed by the Board of Directors for the service units as well as the Audit, Finance, Human Resource, Nomination and Fund Raising committees

#### **ORGANISATIONAL STRUCTURE**



#### **Psychiatric Services**

- Anglican Care Centre (Bukit Batok)
- ► Anglican Care Centre (Farrer Park)
- ► Anglican Care Centre (Hougang)
- ► Anglican Care Centre (Pasir Ris)
- ► Anglican Care Centre (Simei)
- ► Anglican Care Centre (Yishun)
- ► Integrated Employment Services

#### **Senior Services**

- Anglican Cluster Operator (Jurong East)
- Anglican Senior Centre (Havelock)
- ► Anglican Senior Centre (Hillview)
- Anglican Senior Centre (Jurong West)
- ► Anglican Senior Centre (Tampines)
- ► Anglican Senior Centre (Woodlands)
- ► Anglican Senior Centre (Yishun)
- ► PEACE-Connect Cluster Operator

  St. Andrew's Nursing Home
- ➤ St. Andrew's Nursing Home (Taman Jurong)

#### **Family and Children Services**

- Anglican Family Centre
- CITY Community Servces

# Board of Management

The Board's role is to provide strategic direction and oversight of the programmes and objectives of Singapore Anglican Community Services (SACS) and to steer SACS towards fulfilling its vision and mission through good governance. As stipulated in the Constitution, the SACS Board is made up of members nominated by the Synod of the Diocese of Singapore and elected members, and headed by the President, who is by appointment, the Bishop of Singapore.

#### The roles and responsibilities of the Board include:

- Review the Vision and Mission of SACS periodically to ensure their relevance, ensure that there are adequate resources to sustain SACS' operations and that these resources are effectively and efficiently managed.
- 2. Develop and approve a strategic plan to direct SACS towards achieving its mission and fulfilling its vision.
- 3. Appoint Committees to assist or advise in its work with documented Terms of Reference.
- 4. Maintain a sound financial and accounting system to ensure effective management of resources.
- 5. Oversee the processes of evaluating internal controls and financial reporting.
- 6. Ensure satisfactory compliance to rules and regulations, both legislated and codified, that govern charities and Institute of Public Character.
- 7. As part of ongoing succession planning for the Board, to review the composition of the Board regularly to ensure an appropriate balance of expertise, skills, attributes and ability among the Board members.

No Board members are remunerated for their Board services in the financial year.

#### **TERM LIMIT OF BOARD**

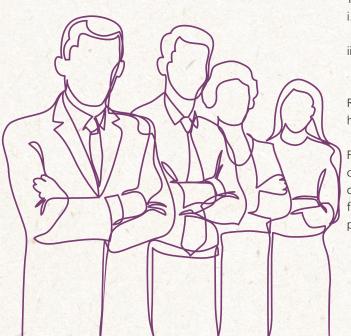
The Board was appointed on 30 May 2019 for a two-year term. The Committees were appointed on 30 May 2019.

The SACS Governance Manual stipulates the term limits for the Board as below:

- . Two-thirds of the Board members should not serve for more than 20 consecutive years.
- At any time, no Board member should serve for more than 35 consecutive years.

Re-appointment is allowed after a lapse of at least two years. The Treasurer has a term limit of four years.

Four members have served on the Board of Directors for more than ten consecutive years. The Board of Directors was of the opinion that they constitute less than one-third of the Board and there is adequate succession for the Board. In addition, their vast experience with the organisation will provide the Board with valuable insights and direction.



### Board of Management



PRESIDENT

The Right Reverend

Dr. Titus Chung Khiam Boon

Bishop (Appointed on 18 October 2020)



PRESIDENT
The Right Reverend
Rennis Ponniah

Bishop (Appointed from 20 October 2012 to 30 August 2020)



VICE PRESIDENT Mr. Keith Chua

Businessman
(Appointed since 1998)



HONORARY SECRETARY
Mr. Daniel Koh Hock Seng

Consultant
(Appointed since 2008)



HONORARY TREASURER Mr. Ho Boon Sing

Financial Controller (Appointed since 2011, and Treasurer since 2019)



HONORARY VICE SECRETARY

Mr. Heng Kok Chiang

Managing Director

(Appointed since 2011)

HONORARY VICE TREASURER

Mr. Ngiam Shih Chun
Chief Executive
(Appointed since 2017)

(Appointed since 2017, and Vice-Treasurer since 2019)



BOARD MEMBER Reverend Michael Chan

(Appointed since 2019)



BOARD MEMBER Mr. Edward D'Silva

(Appointed since 2013)



BOARD MEMBER RADM (Ret) Kwek Siew Jin

(Appointed since 2012)



BOARD MEMBER A/Prof. Steven Lim Hoon Chin

(Appointed since 2015)



BOARD MEMBER Adj. Prof. Richard Magnus

(Appointed since 2004)



BOARD MEMBER Ms. Wong Kok Yee

(Appointed since 1987)



BOARD MEMBER Venerable Wong Tak Meng

(Appointed from 2 May 2015 to 25 March 2021)

### Board of Management

Designation	Year of First Appointment	No. of Years Served	Meeting Attendance*
President	2020	1	2/2
President	2012	9	1/1
Vice President	1998	23	3/3
Secretary	2008	13	3/3
Treasurer	2011	10	3/3
Vice Secretary	2011	10	3/3
Vice Treasurer	2017	4	2/3
Member	2019	2	2/3
Member	2013	8	3/3
Member	2012	9	3/3
Member	2015	6	3/3
Member	2004	17	1/3
Member	1987	34	2/3
Member	2015	6	2/2
	President President Vice President Secretary Treasurer Vice Secretary Vice Treasurer Member	DesignationAppointmentPresident2020President2012Vice President1998Secretary2008Treasurer2011Vice Secretary2011Vice Treasurer2017Member2019Member2013Member2012Member2015Member2004Member1987	President         2020         1           President         2012         9           Vice President         1998         23           Secretary         2008         13           Treasurer         2011         10           Vice Secretary         2011         10           Vice Treasurer         2017         4           Member         2019         2           Member         2013         8           Member         2012         9           Member         2015         6           Member         2004         17           Member         1987         34

<sup>\*</sup>Attendance is indicated as the number of meetings attended over the number of meetings scheduled between 20 May 2020 to 22 April 2021. Apologies for absence from the meetings together with the reasons for absence were given and acknowledged by the Board.

# Management and Other Committees

# SINGAPORE ANGLICAN COMMUNITY SERVICES MANAGEMENT COMMITTEE

Chairman

Mr. Keith Chua

Vice Chairman

A/Prof. Steven Lim Hoon Chin

Members

**Reverend Ang Soo Sung** 

Mr. Edward D'Silva

Dr. Daniel Lee Hsien Chieh

Dr. Gan Kim Loon

Mr. Tony Soh Cheow Yeow

**Reverend Edwin Tan** 

Ms. Wong Kok Yee

ST. ANDREW'S
NURSING HOMES
MANAGEMENT COMMITTEE

Chairman

**Elder Lee Chong Kai** 

Members

Mr. Choy Siew Kai

Adj. A/Prof. Chua Chi Siong

**Prof. Chua Hong Choon** 

**Reverend Huang Ao You** 

Ms. Mary Law Moi Chan

Mr. Lee Cheow Seng

A/Prof. Lee Kheng Hock

A/Prof. Steven Lim Hoon Chin

Prof. Ng Wai Hoe (Appointed till 13 August 2020)

**Reverend Jeremy Ponniah** 

Dr. Tan Chi Chiu

A/Prof. John Wong Chee Meng

Adj. A/Prof. Reuben Wong

PEACE-CONNECT
CLUSTER OPERATOR
MANAGEMENT COMMITTEE

Chairman

The Right Reverend Low Jee King

Vice Chairman

**Reverend Michael Chan** 

Treasurer

Mr. Jason Wong

Secretary

Ms. Lynn Ho

Members

Mr. Chay Ngeet Shin

Mr. Gabriel Chia

Mr. Moses Chua

Ms. Mary Law Moi Chan

Mr. Wilfred Tay

Mr. John Teo

Mr. Teong Swee Chin

Ex-Officio

**Reverend Adrian Chong** 

#### Management and Other Committees

### CITY COMMUNITY SERVICES MANAGEMENT COMMITTEE

Chairman

Ms. Vivien Chen

**Honorary Secretary** 

Dr. Stanley Lai

Members

Mrs. Samantha Koh Mrs. Kwan Swee Lin Ms. Lee Soo Kwan Mr. Lawrence Seow Ms. Angie Tan

Vicar, St. Andrew's Cathedral **Reverend Canon Terry Wong** 

St. Andrew's Cathedral Parochial Church Council Representative

Ms. Karen Chua

Dr. Michael Lim Khong Jin

#### **AUDIT COMMITTEE**

Chairman

Ms. Wong Kok Yee

Members

Reverend Ang Soo Sung Mr. Ho Boon Sing Mr. Jeffrey Seah

#### **FINANCE COMMITTEE**

Chairman

Mr. Ho Boon Sing

Members

Mr. Charlie Chan Wai Kheong

Mr. Heng Kok Chiang Mr. Ngiam Shih Chun Ms. Wong Kok Yee

#### **FUNDRAISING COMMITTEE**

Co-Chairmen

Mr. Keith Chua

Mr. Andrew Goh Kia Teck

Members

Mr. Charlie Chan Wai Kheong

Ms. Wong Kok Yee

#### **HUMAN RESOURCE COMMITTEE**

Chairman

Mr. Edward D'Silva

Members

Ms. Vivien Chong

Mr. Keith Chua

Mr. Daniel Koh Hock Seng

#### NOMINATION COMMITTEE

Chairman

The Right Reverend Dr. Titus Chung Khiam Boon

(Appointed on 18 October 2020)

The Right Reverend Rennis Ponniah

(Appointed till 30 August 2020)

Members

Mr. Keith Chua

Mr. Andrew Goh Kia Teck

Adj. Prof. Richard Magnus

# Management Executives

**Group Chief Executive Officer** 

Singapore Anglican Community Services and St. Andrew's Mission Hospital

Dr. Arthur Chern

(Appointed since 1 May 2012)

Director

**SACS** Healthcare Services

Dr. Loh Yik Hin

**PSYCHIATRIC SERVICES** 

**Executive Director** 

SACS Psychiatric Services

**Centre Director** 

Anglican Care Centre (Simei)

Mr. James Chan

**Deputy Executive Director** 

**SACS Psychiatric Services** 

Mr. Steven Ting

(w.e.f. 1 December 2020)

**Centre Director** 

Anglican Care Centre (Hougang)

Mr. James Chan

(till 30 November 2020)

Mr. Steven Ting

(w.e.f. 1 December 2020)

**Centre Director** 

Anglican Care Centre (Farrer Park)

Mr. Paul Chim

**Centre Head** 

Anglican Care Centre (Bukit Batok)

Ms. Irene Sng

**Centre Head** 

Anglican Care Centre (Pasir Ris)

Mr. Francis Goo

**Centre Head** 

Anglican Care Centre (Yishun)

Mr. Victor Tng

Head

Integrated Employment Services

Mr. Vincent Budihardjo

**SENIOR SERVICES** 

Head

**SACS Senior Services** 

Mr. Vincent Budihardjo

**Centre Head** 

Anglican Senior Centre (Hillview)

Ms. Mina Lim

**Cluster Director** 

PEACE-Connect Cluster Operator

Mr. Richard Chua

**Executive Director** 

St. Andrew's Nursing Home (Taman Jurong)

Mr. Philip Wong

**FAMILY AND CHILDREN SERVICES** 

**Centre Director** 

**Anglican Family Centre** 

Ms. Theresa Wee

**Acting Centre Director** 

Anglican Family Centre

Ms. Jenny Ong

(w.e.f. 10 September 2020)

**General Manager** 

**CITY Community Services** 

Ms. Patricia Aw

# Corporate Governance

Singapore Anglican Community Services (SACS) is committed to good governance and management by ensuring our practices are in compliance with all applicable laws, regulations and internal policies.

**CODE OF GOVERNANCE** 

SACS has complied with the Code of Governance for Charities and Institutions of a Public Character (IPCs) issued by the Charity Council. Our Governance Evaluation Checklist is disclosed at the Charity Portal, www.charities.gov.sg.

#### **CONFLICT OF INTEREST POLICY**

SACS has a Conflict of Interest Policy. Annual conflict of interest disclosure is undertaken by all members of the Board and Committees, and the key management staff. The policy is also issued to all employees on a yearly basis.

SACS has also put in place documented procedures for Board members and staff to declare actual or potential conflicts of interests, and to abstain and not participate in decision-making on matters where they have a conflict of interest.

#### WHISTLE-BLOWING POLICY

SACS has a Whistle Blowing Policy that aims to provide an avenue for employees and external parties to raise concerns to the Audit Committee and is offered reassurance that they will be protected from reprisal or victimisation for whistleblowing in good faith. The policy is also issued to all employees on a yearly basis and published on SACS website.

#### **RESERVES POLICY**

SACS has a Reserves Policy and aims to achieve a general reserve ratio of 6 months of the operating expenditure to meet its operational needs.

The reserve level is regularly reviewed by the Board to ensure that the reserves are adequate to fulfil the SACS's continuing obligations.

The reserve ratios are 0.92 and 1.13 in 2019 and 2020 respectively. For 2021, the projected reserves ratio is 1.03.

Disclosure of remuneration of the three highest paid staff who each receives more than \$100,000, in bands of \$100,000.

Total annual remuneration (including any remuneration received in its subsidiaries) of our three highest paid employees, who each receives remuneration exceeding \$100,000.

Remuneration (in incremental bands of \$100,000)	No. of Employees
\$100,001-\$200,000	3

Disclosure of the number of paid staff who are close members of the family of the Executive Head or Board members, who each receives remuneration exceeding \$50,000 during the year, in bands of \$100,000:

Remuneration (in incremental bands of \$100,000)	No. of Employees	Name of related Head or Board Member
\$50,001-\$150,000	1	Venerable Wong Tak Meng

- \* Close members of the family of a person refer to family members who may be expected to influence, or be influenced by, that person in their dealings with the charity. In most cases, they would include:
- That person's children and spouse;
- Children of that person's spouse; and
- Dependents of that person or that person's spouse.

# Acknowledgement Of Donations, Gifts And Services Rendered

Α

Adrian Ngoo Wei Aun All Saints' Church Allergy, Arthritis & Rheumatism Clinic Pte Ltd Amrit Krishna Kanagasundram Anthony Suwaty

C

Canon Dr. Louis Tay Seng Kong Capital International Inc.

Chai Hui Yea

Chew Hwee Boon Josephine

Chong Van Vun Chua Karen Chua Seng Chye

Chua Yong Yeow Christopher

Chua Yu Cong Eugene Chuang Nai Mian Colin Hoboay Corine Tng Xin Lei

D

Daniel Lau Nai Fai David Eviathamby

G

Gan Daphne
Gan Vera
George Lional Nimroth Dharmaraj
Gian Poh Eng Karen
Goh Chong Beng

Н

Hong Helen

П

Ian Samuel Lin Yu-An
In memory of the late Mr. Chia Peng Hua
c/o Chia Pheng Meng

In memory of

Mr. and Mrs. Peter Yap Ee Kaw

J

Jackson Lee Chik Sin Joshua Lim Geok Hock

K

Katherine Wee Kee Swee La

L

Lai Jenny
Lam Jin Daryl
Lee Chee Tong
Lee Esther
Lee Geok Suat
Lee Ian Ee

Leong Kwok Kee Stephen

Leong Yue Meng Lim Kheng Ann Lim Siok Tin

Lim Teck Huat Michael Lim Teck Keng Adelin

Lisa Yuen Loh Patsy Loh Wah Kay Loo Dorothy

M

Mohamad Fairul Bin Hashim

N

Ng In Kiat Ng Jun Kang Ng Keh Eng

Ng Kheng Hock Roland

P

Pang Jonathan Pang Pat Tsui Ying Peck Wendy

Q

Quantedge Foundation (Singapore) Ltd

R

Raymond Wan Choon Kheong

S

Sim Pearl
Singapore Textile Dealers
Friendly Association
Soh Lilian
St. Andrew's Cathedral
Suzanna Yean

Syed Fidah Bin Ismail Alsagoff

Т

Tan Angie
Tan Chin Tuan Foundation
Tan Renyi
Tay Geok Tin
Temasek Holdings Pte Ltd
Teng Christopher
Teo Teik Loon
The Arbitration Chambers Pte Ltd
The Grace, Shua and

Jacob Ballas II Charitable Trust The Majurity Trust Limited Tiong Chiong Fung

Tu Jun Yu

V

Vimalakirti Buddhist Centre

W

Wan Fook Weng Wang Qiuyue Wong Lee May Wong Zhe Qian

Υ

Yeo Lynette Yeow Ying Ying Yew Woon Si Yvonne Yin

### FINANCIAL STATEMENTS YEAR ENDED 31 DECEMBER 2020

Registered in Singapore under the Charities Act, Cap 37 and Societies Act, Cap 311

**Unique Entity Number:** \$75\$\$0005H

Address: 10 Simei Street 3

Singapore 529897

**Bankers:** Development Bank of Singapore Limited

Hongkong and Shanghai Banking Corporation Limited

Oversea-Chinese Banking Corporation Limited

Standard Chartered Bank United Overseas Bank Limited

Auditor: RSM Chio Lim LLP



For a full copy of the SACS 2020 Audit Report, please email your request to admin@sacs.org.sg, download it from our website: www.sacs.org.sg or scan the QR code with your smartphone to download it.



#### SINGAPORE ANGLICAN COMMUNITY SERVICES

(Registered in Singapore under the Charities Act, Cap 37 and Societies Act, Cap 311) (Unique Entity No.: S75SS0005H)

#### Statement by the Board and Financial Statements

Reporting Year Ended 31 December 2020

#### RSM Chio Lim LLP

8 Wilkie Road, #03-08 Wilkie Edge, Singapore 228095

T +65 6533 7600 F +65 6594 7811

Audit@RSMSingapore.sg www.RSMSingapore.sg

UEN: TO9LL0008J

RSM Chio Lim LLP is a member of the RSM network and trades as RSM. RSM is the trading name used by the members of the RSM network. Each member of the RSM network is an independent accounting and consulting firm which practices in its own right. The RSM network is not itself a separate legal entity in any jurisdiction.



### Statement by the Board and Financial Statements

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Statement by Board	1
ndependent Auditor's Report	2
Statement of Financial Activities	5
Statement of Financial Position	7
Statement of Changes in Funds	8
Statement of Cash Flows	9
Notes to the Financial Statements	10

### Statement by the Board

In the opinion of the Board, the accompanying financial statements are drawn up so as to present fairly, in all material respects, the state of affairs of Singapore Anglican Community Services (the "Society") as at 31 December 2020 and the results, changes in funds and cash flows of the Society for the reporting year ended on that date and at the date of this statement there are reasonable grounds to believe that the Society will be able to pay its debts as and when they fall due.

The Board approved and authorised these financial statements for issue.

On behalf of the Board

Daniel Koh Hock Seng

Hon. Secretary

Ho Boon Sing Hon. Treasurer

Singapore 22 April 2021



### **RSM Chio Lim LLP**

8 Wilkie Road, #03-08 Wilkie Edge, Singapore 228095

> T+65 6533 7600 F+65 6594 7811

Audit@RSMSingapore.sg www.RSMSingapore.sg

Independent Auditor's Report to the Members of SINGAPORE ANGLICAN COMMUNITY SERVICES

(Registered in Singapore under the Charities Act, Chapter 37 and Societies Act, Chapter 311)

### Report on the audit of the financial statements

### Opinion

We have audited the financial statements of Singapore Anglican Community Services (the Society), which comprise the statement of financial position as at 31 December 2020, and the statement of financial activities, statement of changes in funds and statement of cash flows for the reporting year then ended, and notes to the financial statement, including the significant accounting policies.

In our opinion, the accompanying financial statements are properly drawn up in accordance with the provisions of the Societies Act, Chapter 311 (the Societies Act), the Charities Act, Chapter 37 and other relevant regulations (the Charities Act and Regulations) and Singapore Financial Reporting Standards (SFRS) so as to present fairly, in all material respects, the state of affairs of the Society as at 31 December 2020 and the results, changes in funds and cash flows of the Society for the reporting year ended on that date.

### Basis for opinion

We conducted our audit in accordance with Singapore Standards on Auditing (SSAs). Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Society in accordance with the Accounting and Corporate Regulatory Authority (ACRA) Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities (ACRA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Other information

Management is responsible for the other information. The other information comprises the information included in the annual report and statement by the board but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



### Independent Auditor's Report to the Members of SINGAPORE ANGLICAN COMMUNITY SERVICES

- 2 -

### Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the provisions of the Societies Act, the Charities Act and Regulations and SFRS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Society's financial reporting process.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- a) Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- b) Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- c) Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- d) Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.

### Independent Auditor's Report to the Members of SINGAPORE ANGLICAN COMMUNITY SERVICES

- 3 -

### Auditor's responsibilities for the audit of the financial statements (cont'd)

e) Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

### Report on other legal and regulatory requirements

In our opinion:

- (a) the accounting and other records required to be kept by the Society have been properly kept in accordance with the provisions of the Societies Regulations enacted under the Societies Act, the Charities Act and Regulations; and
- (b) the fund–raising appeals held during the reporting year has been carried out in accordance with Regulation 6 of the Societies Regulations issued under the Societies Act and proper accounts and other records have been kept of the fund–raising appeal.

During the course of our audit, nothing has come to our attention that causes us to believe that during the year:

- (a) the Society has not used the donation moneys in accordance with its objectives as required under Regulation 11 of the Charities (Institutions of a Public Character) Regulations; and
- (b) the Society has not complied with the requirements of Regulation 15 of the Charities (Institutions of a Public Character) Regulations.

The engagement partner on the audit resulting in this independent auditor's report is Goh Swee Hong.

RSM C

RSM Chio Lim LLP Public Accountants and Chartered Accountants Singapore 22 April 2021

Engagement partner – effective from reporting year ended 31 December 2019

Statement of Financial Activities For the Reporting Year Ended 31 December 2020

For the Reporting Tear Ended 31 December 2020			UNRESTRICTED	CTED				COTOLOGIC		
								NEG INIO I		
		Accumulated tund	Building and Renovation <u>fund</u>	BIG fund	Sub total	Chaplaincy <u>fund</u>	Programmes <u>funds</u>	(Note14B) Other restricted funds	Sub total	Total
Incoming Resources: Voluntary income		<del>A</del>	₩ <b>?</b>	₩	<del>19</del>	<del>v,</del>	<del>0</del>	₩	<del>69</del>	<del>69</del>
- Government subventions	ဖ	20,143,924	1	1	20,143,924	ı	4.973.712	ı	4 973 712	25 117 636
- Donations	ω	1,729,628	ı	ı	1,729,628	192,153	24,193	15,010	231.356	1.960.984
Amortisation of government grants/ donations	16	1,556,371	ı	ı	1,556,371	1	76,934	1	76,934	1 633 305
Utilisation of government grants/ donations	16	568,373	1	1	568,373	ı	29,759	1	29,759	598,132
Income from client's activities		4,598,151	ı	1	4,598,151	1	63,223	l	63,223	4.661.374
Client's ree waived		(73,538)	ı	ı	(73,538)	1	(32,704)	1	(32,704)	(106.242)
Enterprise project revenue		143,727	1	1	143,727	1	25,981	•	25,981	169.708
Investment income	4	138,978	26,647	1	165,625	1	20,620	ı	20,620	186.245
Sundry income		68,304	ı	1	68,304	36,669	7,268	1	43,937	112 241
Gain on disposal of plant and equipment		9	1	1	18	1	ı	ı	1	18
l otal incoming resources		28,873,936	26,647	t	28,900,583	228,822	5,188,986	15,010	5,432,818	34,333,401
Resources, Expended:										
Chaplaincy operating expenses		1	I	1	1	156.400	ŀ	I	156.400	156 400
Client's activities expenses		797,926	I	6,353	804,279		73,650	20,978	94,628	898.907
Medical supplies and services		2,023,211	ı	t	2,023,211	1	3,008		3,008	2.026.219
Depreciation	o	1,545,761	I	1	1,545,761	ı	131,446	ı	131,446	1,677,207
Depredation of right-or-use assets		2,497,883	I	ı	2,497,883	1	225,808	•	225,808	2,723,691
Enterprise project expenses		29,746	1	ı	29,746	1	1	1	1	29,746
Operating lease expenses		166,946	İ	1	166,946	1	36,935	ı	36,935	203,881
building services, management and maintenance expenses Employee herefits expenses	١	1,789,139	ı	ı	1,789,139	ı	122,876	1 ;	122,876	1,912,015
Administrative costs	-	577,050	<b>!</b>	<b>I</b>	577 050	I	4,956,224	9499'4	2,963,880	15,740,581
Interest expense on lease liabilities	18	76,656	ı	ı	76.656	۱ ۱	5,642	1	5,7,000	954,735
Other operating expenses	?	184 577	1		104 577	l	4,000	ı	2,042	987,28
Non-claimable GST		455.121	1 1	l <b>I</b>	455.121	' '	8,787	1 1	80,797	265,374
Total resources expended		22,920,717	1	6,353	22,927,070	156.400	4.024.641	26.634	4.207.675	27 134 745
Net surplus / (deficit)		5,953,219	26,647	(6,353)	5,973,513	72,422	1,164,345	(11,624)	1,225,143	7,198,656
Balance at 1 January 2020		19,896,288	3,025,389	117,641	23,039,318	167,157	3,804,396	617,778	4.589,331	27.628.649
Balance at 31 December 2020		25,849,507	3,052,036	111,288	29,012,831	239,579	4,968,741	606,154	5,814,474	34,827,305

The accompanying notes form an integral part of these financial statements.

Statement of Financial Activities For the Reporting Year Ended 31 December 2019

	į	UNRESTE	RICTED				RESTRICTE	2	
	Accumulated fund	Building and Renovation fund	BIG fund	Sub total	Chaplaincy <u>fund</u>	Programmes <u>funds</u>	(Note14B) Other restricted funds	Sub total	*
	<del>)</del>	•	<del>)</del>	9	9	÷	e Ar	<del>A</del>	
9	14,691,656	ı		14,691,656	1	4.508.089	28.688	4.536.777	
c	2,279,500	1	t	2,279,500	214,396	10,339	615,787	840.522	
16	1,354,552	1	ı	1,354,552	I	40,167	'	40,167	
16	2,993,515	1	ı	2,993,515	1	48,033	1	48,033	
	3,536,569	ı	1	3,536,569	1	82,242	ı	82,242	
	(52,726)	1	1	(52,726)	I	(53,896)	ı	(53,896)	
	301,801	1	1	301,801	ŀ	1,888	1	1,888	
4	145,230	47,437	l	192,667	1	29,483	1	29,483	
	147,202	1	1	147,202	1	11,992	1	11,992	
	25,397,399	47,437	1	25,444,836	214,396	4,678,337	644,475	5,537,208	
	1	1	ı	1	192,751	1	1	192,751	
	725,905	ı	470	726,375		124.991	54.791	179 782	
	1,282,081	ı	I	1,282,081	1	1,126		1.126	
6	1,442,879	1	1	1,442,879	1	84,459	i	84,459	
	2,456,041	1	1	2,456,041	•	208,340	1	208,340	
	75,437	1	ı	75,437	1	1	ı	1	
	1,462	1	I	1,462	1	1,007	ı	1,007	
	195,429	1	I	195,429	1	46,134	ı	46,134	
	1,860,729	ı	I	1,860,729	1	113,421	1	113,421	
4	11,876,883	1	1	11,876,883	1	3,053,102	35,702	3,088,804	
	830,754	•	1	830,754	1	296,160	1	296,160	
18	73,884	1	1	73,884	1	8,163	ı	8,163	
	146,071	1	I	146,071	ı	83,987	720	84,707	
	579,480	ı	1	579,480	ı	14,498	1	14,498	
	21,547,035	I	470	21,547,505	192,751	4,035,388	91,213	4,319,352	ı
	3,850,364	47,437	(470)	3,897,331	21,645	642,949	553,262	1,217,856	l I
	16,045,924	2,977,952	118,111	19,141,987	145,512	3,161,447	64,516	3.371.475	
	19,896,288	3,025,389	117,641	23,039,318	167,157	3,804,396	617,778	4,589,331	
	9 4 6 7 81		Bui Accumulated Refund \$  14,691,656 2,278,500 1,3278,500 1,3278,500 1,3278,500 1,3278,500 1,442,001 1442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,442,000 1,446,071 579,480 21,547,035 3,850,364 1,860,739 1,860,7	UNRESTRICTED  Building and  Accumulated Removation  \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Building and Accumulated Renovation fund \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Building and Accumulated Renovation fund \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Building and Accumulated Removation fund         Building and Removation         Chaplaincy           fund         \$	## Accumulated Renovation   Building and   Building	Accumulated Renovation \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$

19,228,433 3,120,022 1,394,719 3,618,811 (106,622) 303,789 222,150 159,194 30,982,044

Total \$ 192,751 906,157 1,283,207 1,527,338 2,664,381 75,437 2,489 2,4150 1,974,150 1,126,914 82,047 220,778 583,978 583,978 583,978 5115,187

22,513,462 27,628,649

The accompanying notes form an integral part of these financial statements.

### Statement of Financial Position As at 31 December 2020

	<u>Notes</u>	<u>2020</u>	<u>2019</u>
Non-current assets		\$	\$
Property, plant and equipment	9	11,109,097	12,080,952
Right-of-use assets	10	3,695,679	5,018,053
Total non-current assets		14,804,776	17,099,005
Current assets			
Trade and other receivables	11	8,835,828	11,441,738
Other non-financial assets	12	523,320	298,475
Cash and cash equivalents	13	34,891,023	23,536,586
Total current assets		44,250,171	35,276,799
Total assets		59,054,947	52,375,804
Unrestricted funds			
Accumulated fund	14A	25,849,507	19,896,288
Building and renovation fund	14A	3,052,036	3,025,389
BIG fund	14A	111,288	117,641
Total unrestricted funds		29,012,831	23,039,318
Restricted funds			
Chaplaincy fund	14B	239,579	167,157
Programmes funds	14B	4,968,741	3,804,396
Other restricted funds	14B	606,154	617,778
Total restricted funds		5,814,474	4,589,331
Total funds		34,827,305	27,628,649
Non-Current liabilities			
Deferred government grants/donations	16	11,587,095	11,840,71 <b>3</b>
Lease liabilities, non-current	18	1,315,084	2,589,755
Total non-current liabilities		12,902,179	14,430,468
Current liabilities	40	0.400.00=	
Deferred government grants/donations	16	6,168,637	4,666,940
Trade and other payables Lease liabilities, current	19 18	2,725,090 2,431,736	3,184,876
Total current liabilities	10	2,431,736 11,325,463	2,464,871
Total liabilities		24,227,642	10,316,687 24,747,155
Total funds and liabilities		59,054,947	52,375,804
	•	00,004,041	02,010,004

The accompanying notes form an integral part of these financial statements.

Statement of Changes in Funds For the Reporting Year Ended 31 December 2020

		UNRESTRICTED	TED			REST	RESTRICTED	
	Accumulated fund \$	Building and Renovation fund \$	BIG fund \$	Sub total	Chaplaincy <u>fund</u> \$	Programmes <u>funds</u> \$	Other restricted funds	Sub total
Opening balance at 1 January 2020	19,896,288	3,025,389	117,641	23,039,318	167,157	3,804,396	617,778	4,589,331
Net movement in funds: Net surplus / (deficit) for the year	5,953,219	26,647	(6,353)	5,973,513	72,422	1,164,345	(11,624)	1,225,143
Balance as at 31 December 2020	25,849,507	3,052,036	111,288	29,012,831	239,579	4,968,741	606,154	5,814,474
		UNRESTRICTED	TED			REST	RESTRICTED	
	Accumulated fund \$	Building and Renovation fund \$	BIG fund \$	Sub total \$	Chaplaincy <u>fund</u> \$	Programmes <u>funds</u> \$	Other restricted funds	Sub total
Previous year: Opening balance at 1 January 2019	16,045,924	2,977,952	118,111	19,141,987	145,512	3,161,447	64,516	3,371,475
Net movement in funds: Net Surplus / (deficit) for the year	3,850,364	47,437	(470)	3,897,331	21,645	642,949	553,262	1,217,856
Balance as at 31 December 2019	19,896,288	3,025,389	117,641	23,039,318	167,157	3,804,396	617,778	4,589,331

7,198,656

27,628,649

Total \$

5,115,187

The accompanying notes form an integral part of these financial statements.

22,513,462

Total \$

### Statement of Cash Flows For the Reporting Year Ended 31 December 2020

	<u>2020</u> \$	<u>2019</u> \$
Cash flows from operating activities	Ψ	Ψ
Net surplus for the reporting year	7,198,656	5,115,187
Adjustments for:	, .	, ,
Amortisation of government grants	(1,633,305)	(1,394,719)
Depreciation of property, plant and equipment	1,677,207	1,527,338
Depreciation of right-of-use asset	2,723,691	2,664,381
Interest income	(186,245)	(222,150)
(Gain)/Loss on disposal of plant and equipment	(18)	2,469
Interest expense on lease liabilities	82,298	82,047
Operating cash flow before changes in working capital	9,862,284	7,774,553
Trade and other receivables	2,605,910	(6,728,819)
Other non-financial assets	(224,845)	83,399
Trade and other payables	(459,786)	60,486
Utilisation of restricted funds for operating activities	(3,207,510)	(3,939,545)
Government grants received and recognised in deferred grants/		·
income	6,088,894	7,463,230
Cash restricted in use	21,369	(3,657,352)
Net cash flows from operating activities	14,686,316	1,055,952
Cook flows from investing activities		
Cash flows from investing activities	4 440	4 400
Disposal of plant and equipment	1,412	1,493
Interest received	186,245	222,150
Purchase of plant and equipment	(706,746)	(1,588,613)
Net cash flows used in investing activities	(519,089)	(1,364,970)
Cash flows from financing activities		
Repayment of lease liabilities (Note 18)	(2,791,421)	(2,728,488)
Net cash flows used in financing activities	(2,791,421)	(2,728,488)
The case in the ca	(2,701,421)	(2,120,400)
Net increase/(decrease) in cash and cash equivalents	11,375,806	(3,037,506)
Cash and cash equivalents, statement of cash flows, beginning balance	9,280,114	12,317,620
Cash and cash equivalents, statement of cash flows, ending balance (Note 13A)		-
balance (note 10A)	20,655,920	9,280,114

The accompanying notes form an integral part of these financial statements.

### Notes to the Financial Statements 31 December 2020

### 1. General

The Singapore Anglican Community Services ("SACS" or the "Society") is registered in Singapore on 24 June 1975 under the Societies Act, Chapter 311. The Society is also a charity registered under the Charities Act, Chapter 37 and approved Institutions of a Public Character under the Singapore Income Tax Act, Chapter 134. The financial statements are presented in Singapore dollars.

The principal activities of Society consist of rendering welfare services and community care.

The financial statements include the state of affairs and the results of the Society and the following centres:

- 1) Anglican Care Centre (Bukit Batok) ("ACC-BB")
- 2) Anglican Care Centre (Farrer Park) ("ACC(FP)")
- 3) Anglican Care Centre (Hougang) ("ACC(HG)")
- 4) Anglican Care Centre (Pasir Ris) ("ACC-PR")
- 5) Anglican Care Centre (Simei) ("ACC(SM)")
- 6) Anglican Care Centre (Yishun) ("ACC-YS")
- 7) Anglican Cluster Support (Jurong East) ("CS@JE")
- 8) Anglican Family Centre ("AFC")
- 9) Anglican Senior Centre (Hillview) ("ASC (HV)")
- 10) City Community Services ("CITY")
- 11) Integrated Employment Services ("IES")
- 12) Peace-Connect ("PeCCo")
- 13) Senior Activity Centre (Studio Apartment) ("SA") Yishun / Jurong West /Tampines / Woodlands
- 14) St. Andrew's Nursing Home (Taman Jurong) ("SANH (TJ)")

The financial statements of the Society for the reporting year ended 31 December 2020 are authorised for issuance by the Board on the date of the statement by the Board.

The registered office address is: 10 Simei Street 3, Singapore 529897. The Society is situated in Singapore.

### The Covid-19 pandemic

Management has not identified any material uncertainties resulting from the Covid-19 pandemic and the aftermath of the pandemic surrounding the reporting entity, and accordingly none is disclosed in these financial statements.

### Statement of compliance with financial reporting standards

The financial statements of the Society have been prepared in accordance with the Singapore Financial Reporting Standards ("SFRS") and the related interpretations to SFRS ("INT SFRS") as issued by the Singapore Accounting Standards Council. The Society is also subject to the provisions of the Charities Act, Chapter 37. They are in compliance with the provisions of the Societies Act, Chapter 311 and Charities Act, Chapter 37.

### 1. General (cont'd)

### **Accounting convention**

The financial statements are prepared on a going concern basis under the historical cost convention except where the financial reporting standard requires an alternative treatment (such as fair values) as disclosed where appropriate in these financial statements. The accounting policies in the financial reporting standards may not be applied when the effect of applying them is not material. The disclosures required by the financial reporting standards may not be provided if the information resulting from that disclosure is not material.

### Basis of preparation of the financial statements

The preparation of financial statements in conformity with generally accepted accounting principles requires the Society to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting year. Actual results could differ from those estimates. The estimates and assumptions are reviewed on an ongoing basis. Apart from those involving estimations, Society has made judgements in the process of applying the entity's accounting policies. The areas requiring Society's most difficult, subjective or complex judgements, or areas where assumptions and estimates are significant to the financial statements, are disclosed at the end of this footnote, where applicable.

### 2. Significant accounting policies and other explanatory information

### 2A. Significant accounting policies

### Income recognition

The financial reporting standard on revenue from contracts with customers establishes a five-step model to account for revenue arising from contracts with customers. Revenue is recognised at an amount that reflects the consideration to which the entity expects to be entitled in exchange for transferring goods or services to a customer (which excludes estimates of variable consideration that are subject to constraints, such as right of return exists, trade discounts, volume rebates and changes to the transaction price arising from modifications), net of any related sales taxes and excluding any amounts collected on behalf of third parties. An asset (goods or services) is transferred when or as the customer obtains control of that asset. As a practical expedient the effects of any significant financing component is not adjusted if the payment for the good or service will be within one year.

### (a) Grants

Grants from the government are recognised at their fair value where there is a reasonable assurance that the grant will be received and the Society will comply with conditions associated with the grant.

Government grants relating to costs are deferred and taken to the income and expenditure account over the period necessary to match them with the costs they are intended to compensate.

Government grants relating to assets are included in liabilities as "deferred government grant" and are taken to the income and expenditure account on a straight-line basis over the expected useful lives of the related assets.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2A. Significant accounting policies (cont'd)

### Income recognition (cont'd)

### (b) Donation and corporate sponsorship

Income from donation and corporate sponsorships are recognised at a point in time when received, except for committed donations and corporate sponsorship that are recorded when the commitments are signed. Such income is only deferred and recognised over time when the donor specifies that the grant or donation must only be used in future accounting periods; or donor has imposed conditions when must be met before the Society has unconditional entitlement.

### (c) Rendering of service

Revenue from service orders and term projects is recognised when the entity satisfies the performance obligation at a point in time generally when the significant acts have been completed and when transfer of control occurs or for services that are not significant transactions revenue is recognised as the services are provided.

### (d) Fund-raising

Income from special fund-raising events is recognised when the event takes place.

### (e) Other income

Interest income is recognised on a time-proportion basis using the effective interest rate that takes into account the effective yield on the asset.

### Gifts in kind

A gift in kind is based on an estimate of the fair value at the date of the receipt of the gift of the non-monetary asset or the grant of a right to the monetary asset. The gift is recognised if the amount of the gift can be measured reliably and there is no uncertainty that it will be received.

### **Employee benefits**

Contributions to a defined contribution retirement benefit plan are recorded as an expense as they fall due. The entity's legal or constructive obligation is limited to the amount that it is obligated to contribute to an independently administered fund (such as the Central Provident Fund in Singapore, a government managed defined contribution retirement benefit plan). For employee leave entitlement the expected cost of short-term employee benefits in the form of compensated absences is recognised in the case of accumulating compensated absences, when the employees render service that increases their entitlement to future compensated absences; and in the case of non-accumulating compensated absences, when the absences occur. A liability for bonuses is recognised where the entity is contractually obliged or where there is constructive obligation based on past practice.

### Income tax

As a charity, the Society is exempt from tax on income and gains falling within section 13(1)(zm) of the Income Tax Act to the extent that these are applied to its charitable objects. No tax charges have arisen for the Society during the reporting year.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2A. Significant accounting policies (cont'd)

### Foreign currency transactions

The functional currency is the Singapore dollar as it reflects the primary economic environment in which the entity operates. Transactions in foreign currencies are recorded in the functional currency at the rates ruling at the dates of the transactions. At each end of the reporting year, recorded monetary balances and balances measured at fair value that are denominated in non-functional currencies are reported at the rates ruling at the end of the reporting year and fair value measurement dates respectively. All realised and unrealised exchange adjustment gains and losses are dealt with in profit or loss except when a gain or loss on a non-monetary item is recognised in other comprehensive income, any exchange component of that gain or loss is recognised in other comprehensive income. The presentation is in the functional currency.

### Property, plant and equipment

Property, plant and equipment are carried at cost on initial recognition and after initial recognition at cost less any accumulated depreciation and any accumulated impairment losses.

Depreciation is provided on a straight-line basis to allocate the gross carrying amounts of the assets less their residual values over their estimated useful lives of each part of an item of these assets. The useful lives are as follows:

Leasehold building-30 yearsDonated leasehold building-60 yearsRenovations-3 to 5 yearsFurniture, fittings, computers and office equipment-2 to 5 yearsMotor vehicles-5 to 10 yearsMedical and kitchen equipment-5 years

An asset is depreciated when it is available for use until it is derecognised even if during that period the item is idle. Fully depreciated assets still in use are retained in the financial statements.

The gain or loss arising from the derecognition of an item of property, plant and equipment is recognised in statement of financial activities. The residual value and the useful life of an asset is reviewed at least at each end of the reporting year and, if expectations differ significantly from previous estimates, the changes are accounted for as a change in an accounting estimate, and the depreciation charge for the current and future periods are adjusted.

Cost also includes acquisition cost, borrowing cost capitalised and any cost directly attributable to bringing the asset or component to the location and condition necessary for it to be capable of operating in the manner intended by management. Subsequent costs are recognised as an asset only when it is probable that future economic benefits associated with the item will flow to the entity and the cost of the item can be measured reliably. All other repairs and maintenance are charged to statement of financial activities when they are incurred.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2A. Significant accounting policies (cont'd)

### Right-of-use assets

The right-of-use assets are accounted and presented as if they were owned such as property, plant and equipment. Right-of-use assets are depreciated between two to five years based on the lease terms.

### Leases of lessee

Where a lease arrangement is identified, a liability to the lessor is recognised as a lease obligation calculated at the present value of minimum lease payments. A corresponding right-of-use asset is recorded in property, plant and equipment. Lease payments are apportioned between finance costs and reduction of the lease liability so as to reflect the interest on the remaining balance of the liability. Finance charges are recorded as an expense. Right-of-use assets are depreciated over the shorter of the estimated useful life of the asset and the lease term. Leases with a term of 12 months or less and leases for low value are not recorded as a liability and lease payments are recognised as an expense in profit or loss on a straight-line basis over the lease term.

### Carrying amounts of non-financial assets

Irrespective of whether there is any indication of impairment, an annual impairment test is performed at about the same time every year on an intangible asset with an indefinite useful life or an intangible asset not yet available for use. The carrying amount of other non-financial assets is reviewed at each end of the reporting year for indications of impairment and where an asset is impaired, it is written down through profit or loss to its estimated recoverable amount. The impairment loss is the excess of the carrying amount over the recoverable amount and is recognised in profit or loss. The recoverable amount of an asset or a cash-generating unit is the higher of its fair value less costs of disposal and its value in use. When the fair value less costs of disposal method is used, any available recent market transactions are taken into consideration. When the value in use method is adopted, in assessing the value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). At each end of the reporting year non-financial assets other than goodwill with impairment loss recognised in prior periods are assessed for possible reversal of the impairment. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been measured, net of depreciation or amortisation, if no impairment loss had been recognised.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2A. Significant accounting policies (cont'd)

### Financial instruments

Recognition and derecognition of financial instruments:

A financial asset or a financial liability is recognised in the statement of financial position when, and only when, the entity becomes party to the contractual provisions of the instrument. All other financial instruments (including regular-way purchases and sales of financial assets) are recognised and derecognised, as applicable, using trade date accounting or settlement date accounting. A financial asset is derecognised when the contractual rights to the cash flows from the financial asset expire or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the entity neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset. A financial liability is removed from the statement of financial position when, and only when, it is extinguished, that is, when the obligation specified in the contract is discharged or cancelled or expires.

At initial recognition the financial asset or financial liability is measured at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

Classification and measurement of financial assets:

- 1. Financial asset classified as measured at amortised cost: A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at fair value through profit or loss (FVTPL), that is (a) the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and (b) the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. Typically trade and other receivables, bank and cash balances are classified in this category.
- 2. Financial asset that is a debt asset instrument classified as measured at fair value through other comprehensive income (FVTOCI): There were no financial assets classified in this category at reporting year end date.
- Financial asset that is an equity investment classified as measured at fair value through other comprehensive income (FVTOCI): There were no financial assets classified in this category at reporting year end date.
- 4. Financial asset classified as measured at fair value through profit or loss (FVTPL): There were no financial assets classified in this category at reporting year end date.

Classification and measurement of financial liabilities:

Financial liabilities are classified as at fair value through profit or loss (FVTPL) in either of the following circumstances: (1) the liabilities are managed, evaluated and reported internally on a fair value basis; or (2) the designation eliminates or significantly reduces an accounting mismatch that would otherwise arise. All other financial liabilities are carried at amortised cost using the effective interest method. Reclassification of any financial liability is not permitted.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2A. Significant accounting policies (cont'd)

### Cash and cash equivalents

Cash and cash equivalents include bank and cash balances, on demand deposits and any highly liquid debt instruments purchased with an original maturity of three months or less. For the statement of cash flows the item includes cash and cash equivalents less cash subject to restriction and bank overdrafts payable on demand that form an integral part of cash management.

### Fair value measurement

The fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When measuring the fair value of an asset or a liability, market observable data to the extent possible is used. If the fair value of an asset or a liability is not directly observable, an estimate is made using valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs (eg by use of the market comparable approach that reflects recent transaction prices for similar items, discounted cash flow analysis, or option pricing models refined to reflect the issuer's specific circumstances). Inputs used are consistent with the characteristics of the asset / liability that market participants would take into account. The entity's intention to hold an asset or to settle or otherwise fulfil a liability is not taken into account as relevant when measuring fair value.

Fair values are categorised into different levels in a fair value hierarchy based on the degree to which the inputs to the measurement are observable and the significance of the inputs to the fair value measurement in its entirety: Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities. Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (ie as prices) or indirectly (ie derived from prices). Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs). Transfers between levels of the fair value hierarchy are recognised at the end of the reporting period during which the change occurred.

The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value. The fair values of non-current financial instruments may not be disclosed separately unless there are significant differences at the end of the reporting year and in the event the fair values are disclosed in the relevant notes to the financial statements.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2B. Other explanatory information

### **Provisions**

A liability or provision is recognised when there is a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. A provision is made using best estimates of the amount required in settlement and where the effect of the time value of money is material, the amount recognised is the present value of the expenditures expected to be required to settle the obligation using a pretax rate that reflects current market assessments of the time value of money and the risks specific to the obligation. The increase in the provision due to passage of time is recognised as interest expense. Changes in estimates are reflected in statement of financial activities in the reporting year they occur.

### **Funds**

Fund balances restricted by outside sources are so indicated and are distinguished from unrestricted funds allocated to specific purposes if any by action of the Board. Externally restricted funds may only be utilised in accordance with the purposes established by the source of such funds or through the terms of an appeal and are in contrast with unrestricted funds over which the Board retains full control to use in achieving any of its institutional purposes. An expense resulting from the operating activities of a fund that is directly attributable to the fund is charged to that fund. Common expenses if any are allocated on a reasonable basis to the funds based on a method most suitable to that common expense.

Monies received where the Society is not the owner and beneficiary is accounted for as restricted fund. The receipts and payments in respect of restricted funds are taken directly to the statement of financial activities and the net assets relating to these funds are shown as separate line in the statement of financial position.

### 2C. Critical judgements, assumptions and estimation uncertainties

The critical judgements made in the process of applying the accounting policies that have the most significant effect on the amounts recognised in the financial statements and the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting year, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting year are discussed below. These estimates and assumptions are periodically monitored to ensure they incorporate all relevant information available at the date when financial statements are prepared. However, this does not prevent actual figures differing from estimates.

### Useful lives of property, plant and equipment:

The estimates for the useful lives and related depreciation charges for property, plant and equipment are based on commercial and other factors which could change significantly as a result of innovations and in response to market conditions. The depreciation charge is increased where useful lives are less than previously estimated lives, or the carrying amounts written off or written down for technically obsolete items or assets that have been abandoned. It is impracticable to disclose the extent of the possible effects. It is reasonably possible, based on existing knowledge, that outcomes within the next reporting year that are different from assumptions could require a material adjustment to the carrying amount of the balances affected. The carrying amount of the specific asset or class of assets at the end of the reporting year affected by the assumption is disclosed in Note 9 on property, plant and equipment.

### 2. Significant accounting policies and other explanatory information (cont'd)

### 2C. Critical judgements, assumptions and estimation uncertainties (cont'd)

Allowances for doubtful receivables:

The receivables are subject to the expected credit loss model under the financial reporting standard on financial instruments. The expected lifetime losses are recognised from initial recognition of these assets. These assets are grouped based on shared credit risk characteristics and the days past due for measuring the expected credit losses. The allowance matrix is based on its historical observed default rates (over a period of certain months) over the expected life of the receivables and is adjusted for forward–looking estimates. At every reporting date the historical observed default rates are updated and changes in the forward–looking estimates are analysed. The loss allowance was determined accordingly. The carrying amounts might change materially within the next reporting year but these changes may not arise from assumptions or other sources of estimation uncertainty at the end of the reporting year. The carrying amount is disclosed in the Note on trade and other receivables.

### 3. Related party relationships and transactions

The financial reporting standard on related party disclosures requires the reporting entity to disclose: (a) related party relationships, transactions and outstanding balances, including commitments, and (b) relationships between parents and subsidiaries irrespective of whether there have been transactions between those related parties. A party is related to a party if the party controls, or is controlled by, or can significantly influence or is significantly influenced by the other party.

A related party includes the committee members and key management of the Society. It also includes an entity or person that directly or indirectly controls, is controlled by, or is under common or joint control with these persons; members of the key management personnel or close members of the family of any individual referred to herein and others who have the ability to control, jointly control or significantly influence by or for which significant voting power in such entity resides with, directly or indirectly, any such individual.

Related parties in these financial statements include the fellow entities which are under the common significant influence of The Diocese of Singapore.

All Board members, chairman of sub-committees and staff members of the Society are required to read and understand the conflict of interest policy in place and make full disclosure of interests, relationships and holding that could potentially result in conflict of interests. When a conflict of interest situation arises, the members or staff shall abstain from participating in the discussion, decision making and voting on the matter.

### 3. Related party relationships and transactions (cont'd)

### 3A. Related parties transactions:

There are transactions and arrangements between the reporting entity and related parties and the effects of these on the basis determined between the parties are reflected in these financial statements. The related party balances and transfer of resources, services or obligations if any are unsecured, without fixed repayment terms and interest or charge unless stated otherwise.

In addition to the transactions and balances disclosed elsewhere in the notes to the financial statements, this item includes the following:

Significant related party transactions:

	<u>Related</u>	<u>parties</u>
	<u>2020</u>	<u>2019</u>
	\$	\$
Share of administrative expenses	(1,527,759)	(1,600,836)
Recharge of administrative expenses	<u>741,106</u>	700,500

### 3B. Other receivables from and other payables to related parties:

The trade transactions and the related receivables and payables balances arising from sales and purchases of goods and services are disclosed elsewhere in the notes to the financial statements.

The movements in other receivables from and other payables to related parties are as follows:

	Related	l parties
	<u>2020</u> \$	<u>2019</u> \$
(Other payables) / other receivables  Balance at beginning of the year – net credit  Amounts paid in and settlement of liabilities on behalf of the	(80,991)	(353,541)
Society  Amounts paid out and settlement of liabilities on behalf of	(621,684)	(625,714)
related parties  Balance at end of the year – net credit	591,237	898,264
balance at end of the year – het credit	(111,438)	(80,991)
Other receivables (Note 11)	435	
Other payables (Note 19)	(111,873) (111,438)	(80,991) (80,991)
3C. Key management compensation:	2020	<u>2019</u>
	\$	\$
Salaries and other short-term employee benefits	1,789,145	1,862,361

Key management personnel include group chief executive officer, heads of services centres, centre directors/heads and functional heads.

No honorarium, fees or other benefits were paid to advisors, any member of the board and the management committee.

4	1	•
4.	Investment	ıncome

	<u>2020</u> \$	<u>2019</u> \$
Interest income from financial institutions Total investment income	186,245 186,245	222,150 222,150
Presented as investment income in:		
Accumulated funds Building and renovation fund Programmes funds	138,978 26,647 20,620	145,230 47, <b>4</b> 37 29,483
Total investment income	186,245	222,150

### 5. Tax deductible receipts

The Society enjoys a concessionary tax treatment whereby qualifying donors are granted 2.5 times tax deduction for the donations made to the general funds of the Society. The Society's Institutions of Public Character ("IPC") status for general donations is for the period from 1 July 2019 to 30 June 2022.

		<u>2020</u> \$	<u>2019</u> \$
	Tax deductible receipts issued for donations collected	1,266,246	2,170,650
6.	Government subventions	<u>2020</u> \$	<u>2019</u> \$
	Government subsidies for land rent Government subsidies for rental of premises Government subsidies for expenses and capital expenditure Total government subvention	769,801 1,984,277 22,363,558 25,117,636	852,885 1,974,111 16, <b>4</b> 01,437 19,228,433
	Credited as government subvention in: Accumulated funds Programmes funds Other restricted funds	20,143,924 4,973,712 — 25,117,636	14,691,656 4,508,089 28,688 19,228,433

### 7. Employee benefits expense

	<u>2020</u> \$	<u>2019</u> \$
Short term employee benefits expense Contributions to defined contribution plan Staff training Other benefits Total employee benefits expense	13,893,477 1,616,257 69,507 161,340 15,740,581	12,399,394 2,359,396 92,689 114,208 14,965,687
Presented as employee benefit expense in:		
Accumulated funds Programmes funds Other restricted funds	12,776, <b>7</b> 01 2,958,224 5,656	11,876,883 3,053,102 35,702
Total employee benefits expense	_15 <b>,7</b> 40,581_	14,965,687

### 8. Income tax

The Society is exempted from tax on income and gain falling within section 13(1)(zm) of the Singapore Income Tax Act to the extent that these are applied to its charitable objects. Therefore, no provision for income tax has been made in the financial statements.

9. Property, plant and equipment

Total	25.518.645	1,588,613	(76,874)	1	27,030,384	706,746	(91,658)	Ì	27,645,472		13,495,006	1,527,338	(72,912)	14,949,432	1,677,207	(90,264)	16,536,375		12,023,639	12,080,952	11,109,097
Assets in progress	743.628	210,837	(1,092)	(742,536)	210,837	ı	l	(210,837)			l	1	ı	I	1	1	1		743,628	210,837	1
Medical & kitchen equipment	1	221,530	1	224,700	446,230	87,310	ı	I	533,540		1	76,863	1	76,863	94,065	1	170,928		ı	369,367	362,612
Motor vehicles \$	187,605		Ī	1	187,605	1	1	1	187,605		67,373	23,700	ı	91,073	23,700	1	114,773		120,232	96,532	72,832
Furniture, fittings, computers and office equipment	3,309,180	738,453	(47,833)	517,836	4,517,636	418,112	(91,658)	210,837	5,054,927		2,135,651	659,216	(44,964)	2,749,903	786,242	(90,264)	3,445,881		1,173,529	1,767,733	1,609,046
Renovations \$	7,928,447	417,793	(27,949)	1	8,318,291	201,324	1	ı	8,519,615		6,872,738	397,565	(27,948)	7,242,355	403,206	-	7,645,561		1,055,709	1,075,936	874,054
Donated leasehold <u>building</u> \$	4,500,000	1	1		4,500,000	I	i	1	4,500,000		325,000	75,000	ı	400,000	75,000	ľ	475,000		4,175,000	4,100,000	4,025,000
Leasehold <u>building</u> \$	8,849,785	1	I		8,849,785	1	1	I	8,849,785		4,094,244	294,994		4,389,238	294,994	1	4,684,232		4,755,541	4,460,547	4,165,553
	Cost: At 1 January 2019	Additions	Disposals	Keclassifications	At 31 December 2019	Additions	Disposals	Reclassifications	At 31 December 2020	Accumulated depreciation	At 1 January 2019	Depreciation for the year	Disposals	At 31 December 2019	Depreciation for the year	Disposals	At 31 December 2020	Carrying value:	At 1 January 2019	At 31 December 2019	At 31 December 2020

### 9. Property, plant and equipment (cont'd)

	<u>2020</u> \$	<u>2019</u> \$
Depreciation expense charged to:	Ψ	Ψ
Accumulated funds	1,545,761	1,442,879
Programmes Funds	131,446	84,459
	1,677,207	1,527,338

Donated Leasehold Building relates to the premises at 4 Hillview Rise #02–22 Singapore 667979 ("HillV2") — a mixed use development comprising residential and commercial components. Its use is restricted to charitable purposes (as defined in the Charities Act (Cap. 37); such use is consistent with the zoning of "Community Sports Facilities Scheme"; and as approved by Transurban Properties Pte Ltd (the Donor); and it is not to be sold, transferred, leased, sub-leased, let, sub-let, licensed, assigned, parted with or otherwise disposed of except with prior written approval from the Donor.

The aforesaid building was valued at \$4,500,000 by an external independent valuer on 4 September 2014. The transfer of legal title of the aforesaid building was completed on 7 August 2017.

Assets-in-progress as at 31 December 2019 referred to computer software purchased for ACC(SM) which has been completed in current reporting year and depreciation was charged for the current reporting year.

### 10. Right-of-use assets

The Society leased its land and buildings. The right-of-use assets in the statement of financial position are as follows:

	<u>2020</u> \$	<u>2019</u> \$
At beginning of the year Additions Disposal At end of the year	7,861,482 1,401,317 (1,064,084) 8,198,715	7,087,617 1,968,128 (1,194,263) 7,861,482
Accumulated depreciation and impairment losses: At beginning of the year Depreciation for the year Disposal At end of the year	2,843,429 2,723,691 (1,064,084) 4,503,036	1,373,311 2,664,381 (1,194,263) 2,843,429
Carrying value At end of the year	3,695,679	5,018,053

The lease rental terms are negotiated for a term of two to five years.

### 11. Trade and other receivables

	<u>2020</u>	<u>2019</u>
Trade receivables:	Ф	\$
Outside parties	1,279,445	1,198,764
Less: Allowance for impairment	(2,553)	(7,310)
Less: Claimable from Medifund and Medifund Silver	, , ,	
(Note 16)	(729,487)	(724,314)
Related parties (Note 3)	205,035	142,017
Subtotal	<u>7</u> 52,440	609,157
Other receivables:		
Grants and subsidies receivables	7,761,878	10,551,581
Related parties (Note 3)	435	_
Outside parties	321,075	<u>28</u> 1,000
Subtotal	8,083,388	10,832,581
Total trade and other receivables	8,835,828	11,441,738
•		
Movement in above allowance:		
Balance at beginning of the year	7,310	8,349
Charge for trade receivables to statement of financial	•	•
activities	106,242	106,622
Used	(110,999)	<u>(107,661)</u>
Balance at end of the year	2,553	7,310

### 11. Trade and other receivables (cont'd)

The expected credit losses (ECL) on the above trade receivables are based on the simplified approach to measuring expected credit losses (ECL) which uses a lifetime ECL allowance approach for all trade receivables recognised from initial recognition of these assets. These assets are grouped based on shared credit risk characteristics and the days past due for measuring the expected credit losses.

As part of the process of setting customer credit limits, different credit terms are used. The average credit period generally granted to trade receivable customers is about 7 days (2019: 7 days). But some clients take a longer period to settle the amounts.

There is no concentration of credit risk with respect to trade receivables, as there are a large number of customers.

(a) Ageing analysis of the age of trade receivable amounts that are past due as at the end of reporting year but not impaired:

	<u>2020</u>	<u>2019</u> \$
Trade receivables:	\$	\$
Less than 60 days	430,618	233,087
61 to 90 days	79,999	222,010
Over 90 days	368,083	367,769
Total	878,700	822,866

(b) Ageing analysis as at the end of reporting year of trade receivable amounts that are impaired:

	<u>2020</u>	<u>2019</u>
	\$	\$
Trade receivables:		
Less than 60 days	-	718
61 to 90 days	_	867
Over 90 days	2,553	5,725
Total	2,553	7,310

The allowance on trade receivables is based on individual accounts totalling \$ 2,553 (2019: \$7,310) that are determined to be impaired at the end of reporting year. These are not secured.

The other receivables at amortised cost shown above are subject to the expected credit loss model under the financial reporting standard on financial instruments. The other receivables at amortised cost and which can be graded as low risk individually are considered to have low credit risk.

### 12. Other non-financial assets

	<u>2020</u> \$	<u>2019</u> \$
Deposits to secure services	364,958	220,414
Prepayments	158,362_	78,061
	523,320	298,475

### 13. Cash and cash equivalents

	<u>2020</u> \$	<u>2019</u> \$
Not restricted in use	20,655,920	9,280,114
Cash held under deferred grants/donations	4,283,733	4,875,151
Cash held under restricted funds (Note 17)	5,077,885	3,942,938
Cash pledged for bank facilities (a)	322,926	319,528
Restricted in use (b)	4,550,559	5,118,855
	34,891,023	23,536,586
Interest earning balances	<u> 18,301,854</u>	11,910,527

The rate of interest for the cash on interest earning balances is between 0.20% and 1.40% (2019: 0.55% and 1.73%) per annum.

- (a) This is for amounts held by a bank to cover bank guarantees issued.
- (b) This is for fixed deposits with maturity of more than three months.

### 13A. Cash and cash equivalents in the statement of cash flows:

		<u>2020</u> \$	<u>2019</u> \$
	Amount as shown above Cash restricted in use Cash and cash equivalents for statement of cash flows	3 <b>4</b> ,891,023 (14,235,103)	23,536,586 (14,256,472)
	purposes at end of the year	20,655,920	9,280,114
14.	Funds		
14A.	Unrestricted funds	<u>2020</u> \$	<u>2019</u> \$
	Accumulated fund (a)	25,849,507	19,896,288
	Building & renovation fund (b)	3,052,036	3,025,389
	BIG fund (c)	<u>111,288</u>	<u>117,641</u>
	Total Unrestricted funds	29,012,831	23,039,318

### 14. Funds (cont'd)

### 14A. Unrestricted funds (cont'd)

### (a) Accumulated fund

		<u>2020</u> \$	<u>2019</u> \$
Balance at beginning	ng of the year	19,896,288	16,045,924
Surplus	<ul> <li>Anglican Care Centre (Bukit Batok)</li> </ul>	533,471	379,133
Surplus	<ul> <li>Anglican Care Centre (Farrer Park)</li> </ul>	109,641	100,054
Surplus	<ul> <li>Anglican Care Centre (Hougang)</li> </ul>	780,756	842,371
Surplus	<ul> <li>Anglican Care Centre (Pasir Ris)</li> </ul>	318,743	152,327
Surplus	<ul><li>Anglican Care Centre (Simei)</li></ul>	932,036	1,426,684
Surplus	<ul> <li>Anglican Care Centre (Yishun)</li> </ul>	251,538	197,938
	<ul> <li>Anglican Cluster Support (Jurong</li> </ul>	•	•
Surplus	East)	72,580	(16,801)
Surplus	<ul> <li>Anglican Senior Centre (Hillview)</li> </ul>	150,712	418,955
Surplus	- CITY	55,602	56,447
Surplus	<ul> <li>Head Office</li> </ul>	236,933	86,543
Surplus	– PeCCO	500,067	59,983
	<ul> <li>Senior Activity Centre (Studio</li> </ul>	•	•
(Deficit)	Apartment)	(9,387)	(28,599)
	<ul> <li>St Andrew's Nursing Home (Taman</li> </ul>	` ' '	( ,,,,,,
Surplus	Jurong)	2,020,527	175,329
Surplus for the			· · · · · · · · · · · · · · · · · · ·
year		5,953,219	3,850,364
Balance at end of the	ne year	25,849,507	19,896,288
Annual operating ex	kpenditure*	22,920,717	21,547,035
•	annual operating expenditure (times)	1.13	0.92
	and appropriate (miles)	1.10	<u> </u>

Annual operating expenditure represents total resources expended for accumulated funds.

### (b) Building and renovation fund

Building and renovation fund represents funds designated to finance the purchase of property or renovation of property.

### (c) BIG fund

BIG fund represents funds designated for the welfare and practical assistance to needy children and their families.

### 14. Funds (cont'd)

### 14B. Restricted Funds

	<u>2020</u> \$	<u>2019</u> \$
Programmes fund (Note 15) Chaplaincy fund (a)	4,968,741 239,579	3,804,396 167,157
Other restricted funds AFC – project fund (b) Charity Golf 2019 fund (c) Other restricted funds (d) Subtotal	12,022 550,307 43,825 606,154 5,814,474	12,957 550,307 54,514 617,778 4,589,331

- (a) Chaplaincy fund represents funds received from churches and donors designated to finance the chaplaincy activities for the staff and clients.
- (b) Anglican Family Centre ("AFC") project fund was donation mainly for the educational and physical needs of clients or children in Anglican Family Centre.
- (c) Charity Golf 2019 Fund is fund raised for operation of SANH (TJ).

### (d) Others include:

- Outing for elderly fund represents donation by Community Foundation of Singapore to support elderly clients' participation in meaningful social outing. The fund have been fully utilized in 2020.
- Trailblazer Fund represents donation from Temasek Care for educational and physical needs of clients and children and building up staff competency in Anglican Family Care.
- Donation from Westside Anglican Church toward the supports of vocational training programme to clients for work done in the thrift shop at Anglican Care Centre (Bukit Batok).
- Donation from Octave Foundation mainly for the educational needs of children in Anglican Family Centre.

### 15. Programmes funds

Programmes funds represent accumulated reserves received for specific programmes. The Reserves are restricted to the operations of these programmes only, for the benefits of their intended clients. In keeping with the funds/donors' intent for the use of monies, the reserves will not be transferred out of the programmes for other purposes.

### 15A. Integrated Employment Services (IES)

Integrated Employment Services Fund (IES) comprises mainly a grant from Community Chest through National Council of Social Services (NCSS) and donations received from individual and corporate donors. This programme provides employment support and training to persons with mental illness to secure and sustain employment, with ongoing job support for a period of 6 months or more, depending on the need of the employer or employee. The programme also provides Employee Assistance Program which aims to build a mentally resilient workforce and organisational wellbeing through training and counselling.

Movements in accumulated reserves restricted to IES programmes are as follows:

	<u>2020</u> \$	<u>2019</u> \$
Incoming resources:		
NCSS / Other grant	1,543,881	1,313,614
Interest / Other income	3,436	3,675
Donations	3,686	·
Total incoming resources	1,551,003	1,317,289
Resources expended:		
Salaries and CPF	648,941	682,009
Bonus	92,835	92,127
Staff benefits	4,436	11,834
Expenditure on manpower	746,212	785,970
Client's activities expenses	39,476	74,665
Depreciation	14,223	13,131
Building services and maintenance expenses	39,893	25,428
Administrative cost	103,390	94,111
Other operating expenses	34,640	21,530
Total resources expended	977,834	1,014,835
Net surplus	573,169	302,454
Balance at beginning of the year	532,220	229,766
Transferred from Peer Bridger Pilot Project	113,470	
Balance at the end of the year	1,218,859	532,220

### 15. Programmes funds (cont'd)

### 15B. Peer Bridger Pilot Project

NCSS Com Chest pilot project to support persons with mental health issues in their transition from a step-down care facility to the community with the help of peer support specialists.

	<u>2020</u> \$	<u>2019</u> \$
Incoming resources:		
Grant from NCSS	51,357	89,769
Sundry income	_	(280)
Total incoming resources	51,357	89,489
Resources expended:		
Salaries and CPF	15,022	32,206
Bonus	· <del>-</del>	5,194
Staff benefits	65	1,991
Expenditure on manpower	15,087	39,391
Depreciation	682	1,364
Administrative cost	987	1,598
Other operating expended	775	1,677
Total resources expended	17,531	44,030
Net surplus	33,826	45,459
Balance at beginning of the year	79,644	34,185
Transferred to Integrated Employment Services (IES)	(113,470)	· <b>-</b>
Balance at end of the year	<del></del>	79,644
	5C	The state of the s

### 15. Programmes funds (cont'd)

### 15C. Crisis Shelter Programme Fund

Crisis Shelter Programme is aimed to provide safe and temporary accommodation to women and their children in crisis and to empower families and enhance their independence and resilience for integration into the community.

This programme has been reclassified as restricted fund due to change in MSF's requirement on reserve restriction.

	<u>2020</u>	<u>2019</u>
No. 1 and the second second	Ф	\$
Incoming resources:	4 4 4	=
Grant from MSF	1,177,490	1,155,417
Donation	20,508	9,939
Sundry income	35,038	41,537
Total incoming resources	1,233,036	1,206,893
_		
Resources expended:		
Salaries and CPF	493,584	543,797
Bonus	74,723	100,120
Staff benefits	4,594	13,703
Expenditure on manpower	572,901	657,620
Clients' activities	16,825	8,668
Depreciation	312,790	263,531
Building services and maintenance expenses	41,095	43,452
Administrative cost	88,129	93,176
Other operating expended	17,469	29,439
Total resources expended	1,049,209	1,095,886
Net surplus	183,827	111,007
Balance at beginning of the year	2,760,058	2,649,051
Balance at end of the year	2,943,885	2,760,058

## 15. Programmes funds (contd)

# 15D. Cluster Support @ Jurong East Fund (CS)

individual and corporate donors. The Society is appointed to operate Senior Activity Centre (Cluster Support) and Senior Group Homes and to provide integrated localised services to support vulnerable seniors living in the community. CS Fund comprise mainly grants from Ministry and Social and Family Development (MSF), Ministry of Health (MOH) and donations received from

integrated localised services to support vuinerable	Vuinerable seniors IIV	seniors living in the community.	ıty.			
	Cluster	Senior Group	2020	Cluster	Senior Group	2019
2020	Support \$	Homes \$	lotal \$	Support \$	Homes \$	Total &
Incoming resources:				•	·	•
Government subvention	551,744	41,414	593,158	463,204	33,398	496,602
Clients' fees	l	5,608	5,608	I	6,206	6,206
Donations	ı	1	1	400	ı	400
Interest income	805	1	805	823	I	823
Sundry income	3,968	1	3,968	2,495	1	2,495
Total incoming resources	556,517	47,022	603,539	466,922	39,604	506,526
Resources expended:						
Salaries and CPF	333,560	21,729	355,289	288,653	21,901	310,554
Bonus	51,143	4,066	55,209	58,811	4,203	63,014
Staff benefits	1,857	89	1,925	9,479	415	9,894
Expenditure on manpower	386,560	25,863	412,423	356,943	26,519	383,462
Client's activities expenses	232	I	232	1,696	1	1,696
Depreciation	9,545	l	9,545	12,227	1	12,227
Operating lease expenses	415	3,184	3,599	1,955	3,125	5,080
Building services and maintenance expenses	6,188	5,218	11,406	7,602	8,059	15,661
Administrative cost	61,949	221	62,170	48,328	139	48,467
Other operating expended	13,932	41	13,973	12,896	40	12,936
Total resources expended	478,821	34,527	513,348	441,647	37,882	479,529
Net surplus	77,696	12,495	90,191	25,275	1,722	26,997
Balance at beginning of the year	317,038	(13,511)	303,527	291,763	(15,233)	276,530
balance at end of the year	394,734	(1,016)	393,/18	317,038	(13,511)	303,527

## 15. Programmes funds (contd)

### 15E. Pecco

PeCCo Fund comprise mainly grants from Ministry of Social and Family Development (MSF), Ministry of Health (MOH) and donations received from individual and corporate donors. The Society is appointed to operate Senior Activity Centre (Cluster Support) and Senior Group Homes and to provide integrated localised services to support vulnerable seniors living in the community.

Total \$ 1,740,499 9,552	1,750,051	1.106.024	84,241	21,337	1.211.602	255,117	1,466,719	283,332	128,947	> 11
HAPPY \$ 2,025	2,025	1	I	1	1	ı	] 1	2,025	2.025	12.61
CBP \$ 38,525	38,525	42.537	2,960	1,144	46,641	8,645	55,286	(16,761)	22,358	
C2H \$ 453,920 (670)	453,250	265,447	21,953	5,345	292,745	49,233	341,978	111,272	(1,283)	
CREST \$ 244,741	244,741	140,016	10,040	2,151	152,207	21,517	173,724	71,017	175,670 246,687	
SAC@8 \$ 246,334 -	246,334	161,716	12,047	3,517	177,280	74,717	251,997	(5,663)	(383,059)	
SAC@5 \$ 246,334	246,334	176,447	13,413	5,218	195,078	60,263	255,341	(6,007)	(169,102)	
SGH \$ 46,966 10,222	57,188	59,271	3,460	584	63,315	13,658	76,973	(19,785)	(130,711)	
CS \$ 461,654	461,654	260,590	20,368	3,378	284,336	27,084	311,420	150,234	606,074 756,308	
2020 Incoming resources: Government subvention Client's fees Sundry income	Total incoming resources	Resources expended: Salaries and CPF	Bonus	Staff benefits	Expenditure on manpower	Other resources expended	Total resources expended	Net surplus / (deficit) Balance at beginning of the	year Balance at end of the year	

15. Programmes funds (cont'd)

15E. PeCCO (cont'd)

Total \$ 1,540,887 32,149 5,057 1,578,093	1,054,225 123,039 9,396 1,186,660 234,401 1,421,061	157,032 (28,085) 128,947
CBP \$ 70,008 - 70,008	41,405 4,914 97 46,416 5,823 52,239	17,769 4,589 22,358
C2H \$ 350,800 20,642 - 371,442	246,352 29,672 659 276,683 34,362 311,045	60,397 (61,680) (1,283)
CREST \$ 221,214 - - 221,214	142,394 16,788 1,687 160,869 12,465 173,334	47,880 127,790 175,670
\$ \$ 207,349 - 5,057 212,406	154,784 20,187 2,898 177,869 94,280 272,149	(59,743) (323,316) (383,059)
SAC@5 \$ 207,349 - 207,349	175,204 20,958 2,263 198,425 57,853 256,278	(48,929) (111,173) (160,102)
SGH \$ 32,881 11,507 - - 44,388	46,126 5,813 345 52,284 11,959 64,243	(19,855) (110,856) (130,711)
CS \$ 451,286 - 451,286	247,960 24,707 1,447 274,114 17,659 291,773	159,513 446,561 606,074
2019 Incoming resources: Government subvention Client's fees Sundry income Total incoming resources	Resources expended: Salaries and CPF Bonus Staff benefits Expenditure on manpower Other resources expended	Net surplus / (deficit) Balance at beginning of the year Balance at end of the year

### Deferred government 9

	Total \$	14,378,687 7,506,730	(1,394,719)	(3,041,548)	(897,997)	(43,500)	16,507,653	6,088,894	(4 633 305)	(598 132)	(2,609,378)	17,755,732
	Others \$	1 1	I	ı	I	1	ı	1,581,920	(10,059)	(10,980)	1	1,560,881
	Charity Golf <u>2019</u> \$	43,500	1	1	ı	(43,500)	1	1	1	1	ı	ı
	President Challenge <u>Fund</u> \$	92,389	(14,608)	(92,330)	!	ı	(14,549)	162,869	(58,916)	(94,023)	1	(4,619)
	Medifund and Medifund Silver \$	(112,254) 2,075,600	1	ı	(897,997)	ı	1,065,349	3,934,400	1	ı	(2,609,378)	2,390,371
	Pre-operations cum ramp up <u>grants</u>	2,009,201	1	(1,955,358)	I	1	53,843	1	1	(41,422)	1	12,421
	Govemment grant for capital expenditure \$	1,247,489 1,897,082	(443,265)	(758,541)	I	ı	1,942,765	364,782	(551,224)	(182,487)	1	1,573,836
	Building Fund – Simei Care <u>Centre</u> \$	4,715,304	(313,392)	ı	I	ı	4,401,912	ı	(311,622)	ı	1	4,090,290
	Building Fund – <u>Hillv2</u> \$	4,391,577	(211,758)	1	I	ı	4,179,819	ı	(154,819)	ı	1	4,025,000
	CareNShare \$	473,973	(73,161)	(85,142)	I	1	315,670	1	(69,712)	(39,197)	1	206,761
	Community Silver Trust \$	1,517,508 3,534,048	(338,535)	(150,177)	1	ı	4,562,844	44,923	(476,953)	(230,023)	1	3,900,791
Deferred government grantidonations		At 1 January 2019 Grant/ donation received Amortisation of government orants/donations	<ul> <li>depreciation</li> <li>Utilisation of deferred grants/donations</li> </ul>	operating expenses	Unisation of Medituna Reclassification to other restricted fund (Note	148)	At 31 December 2019	Amortication of Approximant Amortican	- depreciation	Utilisation of deferred grants/donations — operating expenses	Utilisation of Medifund	At 31 December 2020

Presented in statement of financial position as:

<u>2019</u> \$			
<u>2020</u> \$	6,168,637	11,587,095	17,755,732
	Current	Non-current	

- (a) Community Silver Trust The objective of the CST is to encourage donations and provide additional resources for the service providers in the intermediate and Long Term Care ("LTC") sector to enhance their capabilities, provide value—added services to achieve higher quality care, and enhance the affordability of step—down care for service users and patients. The CST grant includes resources expended for the acquisition of plant and equipment and renovation work. These are amortised over a period of 3 to 5 years to match the estimated useful lives of the plants and equipment and renovation work.
- (b) Care N Share \$1 for \$1 matching by NCSS for eligible donations raised between 1 December 2013 to 31 December 2014. The matching grant is to be used to develop social service related Voluntary Welfare Organisations ("VWOs") and their programmes to better serve their beneficiaries. VWOs are allowed to utilise the grant by 31 March 2021.
- Building Fund (HillV2) This fund relates to the donated leasehold building and related renovation cost and for which the use of the premise is restricted to only charitable purposes (as defined in the Charities act (Cap 37), See 3
- Building Fund (Simei Care Centre) represents government grant from Ministry of Health and funds raised for building of Anglican Care Centre (Simei) and acquisition of plant and equipment at the Centre. For funds raised for the acquisition of plant and equipment, it is amortised over a period of thirty years to match the estimated useful lives of the property. For funds raised for the acquisition of plant and equipment, it is amortised over a period of the plant and equipment. ਉ
- (e) Government grants for capital expenditure represents funds from the government and donations to finance the purchase of plant and equipment for 3 new centres (Anglican Carte (Farrer Park), Anglican Senior Centre (Hillview) and St, Andrew's Nursing Home (Taman Jurong). The grant is amortised over a period of three to five years.
- The pre-operation cum ramp-up grants from Ministry of Health is to provide funding support to cover costs incurred in the initial transition period for hiring management, support and care staff before centres stabilise their operations at the target capacity. The balance at 2020 of \$12,421 (2019: \$53,843) represents amount of grant deferred to be recognised as incoming resources when utilised.
- (g) Medifund and Medifund Silver are endowment funds set up by the Government to help needy clients who are unable to pay for their fees. Half-yearly, SACS Medifund Committee reviews and approves amount that is to be disbursed for individual clients. Upon approval, the full sum will then be disbursed out to the Fund for offsetting to the clients' receivables. The amount of cash and cash equivalents held by Medifund and Medifund Silver as at 31 December 2020 is \$2,390,371 (2019; \$1,065,349).
- (h) President Challenge Fund mainly consist of:
  (i) President Challenge 2015. NCSS has approved the deviation of this fund with extension till February 2020 to be used for Cognitive Stimulation & Art Therapy for elderly clients at Anglican Senior Centre (Hillwiew).
  (ii) President Challenge 2020 Empowening for Life Fund. This grant is for the transitional employment and work integration programme of our psychiatric services.

### Fund account balances 17.

2020 Non-current assets Property, plant and equipment Right-of-use assets

Current assets
Trade and other receivables
Other non-financial assets
Çash and cash equivalents

Total assets

Non-current liabilities Deferred government grants/ donations Lease liabilities, non-current

Current liabilities
Deferred government grant/ donations
Other payables
Lease liabilities, current
Transfer between funds

**Total liabilities** 

Net assets

	Total \$	11,109,097 3,695,679 14,804,776	8,835,828 523,320 34,891,023 44,250,171	59,054,947	11,587,095 1,315,084 12,902,179	6,168,637 2,725,090 2,431,736	11,325,463	34,827,305
6	Sub total	363,270 201,006 564,276	432,048 6,563 5,077,885 5,516,496	6,080,772	191,880 17,444 209,324	110,469 (50,156) 176,356 (179,695)	56,974 266,298	5,814,474
RESTRICTED	Other restricted tunds	1 1 1	- 606,154 606,154	606,154	1 1 1	1111	1 1	606,154
	Programmes <u>funds</u> \$	363,270 201,006 564,276	432,048 6,563 4,232,152 4,670,763	5,235,039	191,880 17,444 209,324	110,469 (50,156) 176,356 (179,695)	56,974 266,298	4,968,741
	Chaplaincy <u>fund</u> \$	1 1	239,579 239,579	239,579	1 1	1111		239,579
	Sub total \$	10,745,827 3,494,673 14,240,500	8,403,780 516,757 29,813,138 38,733,675	52,974,175	11,395,215 1,297,640 12,692,855	6,058,168 2,775,246 2,255,380 179,695	11,268,489 23,961,344	29,012,831
RICTED	Big Fund BIG fund \$	1 1 1	111,288	111,288	J 1 t	1111	1 1	111,288
UNRESTRICTED	Building and renovation fund \$\$\$\$\$\$	1 1 1	3,052,036 3,052,036	3,052,036	1 1 1	1111	1 1	3,052,036
İ	Accumulated fund \$	10,745,827 3,494,673 14,240,500	8,403,780 516,757 26,649,814 35,570,351	49,810,851	11,395,215 1,297,640 12,692,855	6,058,168 2,775,246 2,255,380 179,695	11,268,489 23,961,344	25,849,507
·		. ,	, ,	•				•

### 17. Fund account balances (cont'd)

2019 Non-current assets Property, plant and equipment Right-of-use assets

Current assets.
Trade and other receivables
Other non-financial assets
Cash and cash equivalents

Total assets

Non-current liabilities
Deferred government grants/ donations
Lease liabilities, non-current

Current liabilities
Deferred government grant/ donations
Other payables
Lease liabilities, current
Transfer between funds

Total liabilities

Net assets

	Total \$	12,080,952 5,018,053 17,099,005	11,441,738 298,475 23,536,586 35,276,799	52,375,804	11,840,713 2,589,755 14,430,468	4,666,940 3,184,876 2,464,871	24,747,155 27,628,649	מבמימשמי וש
	Sub total	485,762 403,426 889,188	273,440 7,086 3,942,938 4,223,464	5,112,652	258,203 28,329 258,203	64,058 146,079 378,963 (352,311)	236,789 523,321 4.589.331	20,000
RESTRICTED	Other restricted funds \$	1 1 1	617,778	617,778	1 1 1	1111		,
	Programmes <u>funds</u> \$	485,762 403,426 889,188	273,440 7,086 3,158,003 3,438,529	4,327,717	258,203 28,329 258,203	64,058 146,079 378,963 (352,311)	236,789 523,321 3.804.396	220, 220
	Chaplaincy Programmes <u>funds</u> <u>funds</u> \$	1 1 1	- 167,157 167,157	167,157	1 1 1	1111	167,157	
!	Sub total \$	11,595,190 4,614,627 16,209,817	11,168,298 291,389 19,593,648 31,053,335	47,263,152	11,582,510 2,561,426 14,143,936	4,602,882 3,038,797 2,085,908 352,311	24,223,834 23,039,318	212222
ICTED	Big Fund BIG fund \$	1 1 1	117,641	117,641	1 1 1	1111	117,641	
UNRESTRICTED	Building and Renovation <u>fund</u> \$	1 1 1	3,025,389	3,025,389	1 1 1	1 1 1 1	3,025,389	
	Accumulated tund \$	11,595,190 4,614,627 16,209,817	11,168,298 291,389 16,450,618 27,910,305	44,120,122	11,582,510 2,561,426 14,143,936	4,602,882 3,038,797 2,085,908 352,311	10,079,898 24,223,834 19,896,288	

### 18. Lease liabilities

Lease liabilities are presented in the statement of financial position as follows:

	<u>2020</u> \$	<u>2019</u> \$
Lease liabilities, current	2,431,736	2,464,871
Lease liabilities, non-current	1,315,084	2,589,755
	3,746,820	5,054,626

Movements of lease liabilities for the reporting year are as follows:

	<u>2020</u> \$	<u>2019</u> \$
Total lease liabilities recognised at beginning of reporting	J	
year	5,054,626	5,732,939
Additions	1,401,317	1,968,128
Accretion of interest	82,298	82,047
Lease payments	(2,791,421)	(2,728,488)
Total lease liabilities at end of reporting year	3,746,820	5,054,626

The lease liability above does not include the short-term leases of less than 12 months and leases of low-value underlying assets. The right-of-use assets are disclosed in Note 10.

A summary of the maturity analysis of lease liabilities that shows the remaining contractual maturities is as follows:

2020 Minimum lease payments payable:	Minimum <u>Payments</u> \$	Finance <u>Charges</u> \$	Present <u>Value</u> \$
Not later than one year	2,476,177	44,441	2,431,736
Between 1 and 3 years	1,330,196	15,112	1,315,084
Total	3,806,373	59,553	3,746,820
2019 Minimum lease payments payable: Not later than one year Between 1 and 3 years Total	2,534,941 2,625,380 5,160,321	70,070 35,625 105,695	2,464,871 2,589,755 5,054,626

Total cash outflow for leases for the reporting year are shown in the statement of cash flows.

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is re-measured to reflect any reassessment or modification, or if there are changes to in-substance fixed payments. When the lease liability is re-measured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

There were no future cash outflows to which the lessee is potentially exposed that are not reflected in the measurement of lease liabilities above. At reporting year date there were no commitments on leases which had not yet commenced.

### 18. Lease liabilities (cont'd)

Other disclosures on leases:

Apart from the disclosures made in other Notes to the financial statements, amounts relating to leases include the following:

	2020 \$ \$ 2019
Expense relating to short-term leases included in oper lease expenses	rating 203,881 245,165
Total commitments on short-term leases at year end date	2,512
19. Trade and other payables	<u>2020</u>
<u>Trade payables:</u>	\$
Outside parties and accrued liabilities	516,987 900,544
Related parties (Note 3)	147,565 450,559
Sub-total	664,552 1,351,103
Other payables:	
Related parties (Note 3)	111,873 80,991
Outside parties	1,948,6651,752,782
Sub-total	2,060,538 1,833,773
Total trade and other payables	2,725,090 3,184,876

### 20. Financial instruments: information on financial risks

### 20A. Categories of financial assets and liabilities

The following table categorises the carrying amount of financial assets and liabilities recorded at the end of the reporting year:

	<u>2020</u> \$	<u>2019</u> \$
Financial assets:		
Financial assets at amortised cost	43,726,851	34,978,324
At end of the year	43,726,851	34,978,324
<u>Financial liabilities:</u> Financial liabilities at amortised cost At end of the year	<u>6,471,910</u> 6,471,910	8,239,502 8,239,502

Further quantitative disclosures are included throughout these financial statements.

### 20. Financial instruments: information on financial risks (cont'd)

### 20B. Financial risk management

The main purpose for holding or issuing financial instruments is to raise and manage the finances for the entity's operating, investing and financing activities. There are exposures to the financial risks on the financial instruments such as credit risk, liquidity risk and market risk comprising interest rate, currency risk and price risk exposures. Management has certain practices for the management of financial risks. However, these are not documented in formal written documents. The following guidelines are followed: All financial risk management activities are carried out and monitored by senior management staff. All financial risk management activities are carried out following acceptable market practices.

There have been no changes to the exposures to risk; the objectives, policies and processes for managing the risk and the methods used to measure the risk.

### 20C. Fair values of financial instruments

The analyses of financial instruments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 are disclosed in the relevant notes to the financial statements. These include the significant financial instruments stated at amortised cost and at fair value in the statement of financial position. The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value.

### 20D. Credit risk on financial assets

Financial assets that are potentially subject to concentrations of credit risk and failures by counterparties to discharge their obligations in full or in a timely manner. These arise principally from cash balances with banks, cash equivalents, receivables and other financial assets. The maximum exposure to credit risk is the total of the fair value of the financial assets at the end of the reporting year. Credit risk on cash balances with banks and any other financial instruments is limited because the counter-parties are entities with acceptable credit ratings. For expected credit losses (ECL) on financial assets, the three-stage approach in the financial reporting standard on financial instruments is used to measure the impairment allowance. Under this approach the financial assets move through the three stages as their credit quality changes. On initial recognition, a day-1 loss is recorded equal to the 12 month ECL unless the assets are considered credit impaired. However, the simplified approach (that is, to measure the loss allowance at an amount equal to lifetime ECL at initial recognition and throughout its life) permitted by the financial reporting standards on financial instruments is applied for financial assets that do not have a significant financing component, such as trade receivables and contract assets. For credit risk on trade receivables and other financial assets an ongoing credit evaluation is performed on the financial condition of the debtors and an impairment loss is recognised in profit or loss. Reviews and assessments of credit exposures in excess of designated limits are made. Renewals and reviews of credits limits are subject to the same review process.

Note 13 discloses the maturity of the cash and cash equivalents balances. Cash and cash equivalents are also subject to the impairment requirements of the standard on financial instruments. There was no identified impairment loss.

### 20. Financial instruments: information on financial risks (cont'd)

### 20E. Liquidity risk - financial liabilities maturity analysis

The liquidity risk refers to the difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. It is expected that all the liabilities will be settled at their contractual maturity. There are no liabilities contracted to fall due after twelve months at the end of the reporting year except for the non-current portion of the lease liabilities (Note 18). The average credit period taken to settle trade payables is about 30 days (2019: 30 days). The other payables are with short-term durations. The classification of the financial assets is shown in the statement of financial position as they may be available to meet liquidity needs and no further analysis is deemed necessary.

The Society has sufficient cash balances to support cash commitments from their existing liabilities. Accordingly, the Society utilised minimum banking facilities.

### 20F. Interest rate risk

Interest rate risk arises on interest-bearing financial instruments recognised in the statement of financial position and on some financial instruments not recognised in the statement of financial position. The following table analyses the breakdown of the significant financial instruments by type of interest rate:

	<u>2020</u> \$	<u>2019</u> \$
Financial assets:		
Fixed rates	18,301,854	11,910,527

Sensitivity analysis: The effect on pre-tax profit is not significant.

### 20G. Foreign currency risk

The Society has insignificant exposure to foreign currency risk.

### 21. Capital commitments

Estimated amounts committed at the end of the reporting year for future capital expenditure but not recognised in the financial statements are as follows:

	<u>2020</u> \$	<u>2019</u> \$
Commitments to purchase of plant and equipment	_	47,944

### 22. Changes and adoption of financial reporting standards

For the current reporting year new or revised financial reporting standards were issued by the Singapore Accounting Standards Council. Those applicable to the reporting entity are listed below. Those applicable new or revised standards did not require any significant modification of the measurement methods or the presentation in the financial statements.

SFRS No. Title

SFRS 1 and 8

Definition of Material - Amendments to SFRS 1 and 8

The Conceptual Framework for Financial Reporting

FRS PS 2

FRS Practice Statement 2 Making Materiality Judgements

**SFRS 116** 

Covid-19 Related Rent Concessions - Amendments to SFRS 116

(effective from 1 June 2020)

### 23. New or amended standards in issue but not yet effective

For the future reporting years certain new or revised financial reporting standards were issued by the Singapore Accounting Standards Council and these will only be effective for future reporting years. Those applicable to the reporting entity for future reporting years are listed below. The transfer to the applicable new or revised standards from the effective dates is not expected to result in any significant modification of the measurement methods or the presentation in the financial statements for the following year from the known or reasonably estimable information relevant to assessing the possible impact that application of the new or revised standards may have on the entity's financial statements in the period of initial application.

> Effective date for periods beginning on or after

SFRS No.

Various

Title

Annual Improvements to SFRS 2018-2020

1 Jan 2022



### **PSYCHIATRIC SERVICES**

### 1. ANGLICAN CARE CENTRE (BUKIT BATOK)

Blk 267 Bukit Batok East Avenue 4 #01-206 Singapore 650267

### 2. ANGLICAN CARE CENTRE (FARRER PARK)

375 Race Course Road Singapore 218644

### 3. ANGLICAN CARE CENTRE (HOUGANG)

20 Buangkok View Blk 4 Singapore 534194

### 4. ANGLICAN CARE CENTRE (PASIR RIS)

Blk 534 Pasir Ris Drive 1 #01-266 Singapore 510534

### 5. ANGLICAN CARE CENTRE (SIMEI) AND INTEGRATED EMPLOYMENT SERVICES

10 Simei Street 3 Singapore 529897

### 6. ANGLICAN CARE CENTRE (YISHUN)

Blk 707 Yishun Avenue 5 #01-36 Singapore 760707

### **SENIOR SERVICES**

### 7. ANGLICAN CLUSTER OPERATOR (JURONG EAST)

Blk 374 Jurong East Street 32 #01-486 Singapore 600374

### 8. ANGLICAN SENIOR CENTRE (HAVELOCK)

51 Havelock Road #01-25 Singapore 161051

### 9. ANGLICAN SENIOR CENTRE (HILLVIEW)

4 Hillview Rise #02-22 HillV2 Singapore 667979

### 10. ANGLICAN SENIOR CENTRE (JURONG WEST)

Blk 499 Jurong West Street 41 #01-812 Singapore 640499

### 11. ANGLICAN SENIOR CENTRE (TAMPINES)

Blk 117 Tampines Street 11 #01-516 Singapore 521117

### 12. ANGLICAN SENIOR CENTRE (WOODLANDS)

572A Woodlands Avenue 1 #01-800 Singapore 731572

Community Services

### 13. ANGLICAN SENIOR CENTRE (YISHUN)

Blk 426A Yishun Avenue 11 #01-74 Singapore 761426

### 14. PEACE-CONNECT CLUSTER OPERATOR

Blk 5 Beach Road #02-4915 Singapore 190005

### 15. ST. ANDREW'S NURSING HOME (TAMAN JURONG)

2 Yung Ho Walk Singapore 618274

### FAMILY AND CHILDREN SERVICES

### 16. ANGLICAN FAMILY CENTRE

Tel: 1800 346 4939

### 17. CITY COMMUNITY SERVICES

Social Service Hub @ Tiong Bahru 298 Tiong Bahru Road #10-03 Central Plaza Singapore 168730

